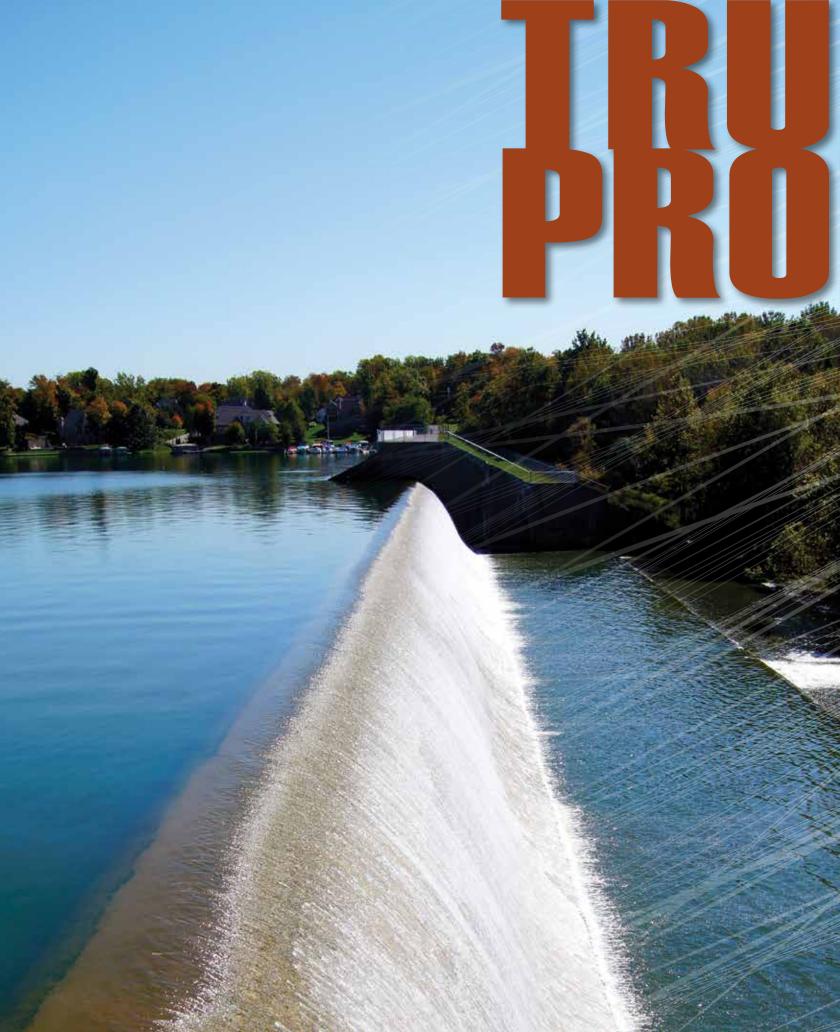


Citizens Energy Group | Annual Report 2011





Citizens Energy Group and CWA Authority, Inc. (combined, the Trusts), operate Public Charitable Trusts engaged in a variety of businesses including:

- **Citizens Gas** Local distribution company transporting natural gas to customers in and around Indianapolis.
- **Citizens Water** Utility providing water service to customers in and around Indianapolis.
- **CWA Authority, Inc.** Utility providing wastewater service to customers in and around Indianapolis.
- **Citizens Thermal** District steam heating and chilled water cooling provider serving businesses, industrial and institutional facilities across the Downtown Indianapolis area.
- Citizens Oil Producer of oil in Greene County, Indiana.
- Citizens Resources (Resources) Resources includes affiliate joint venture interests, the most significant of which is ProLiance Holdings, LLC (see Note 5 of the combined financial statements) as well as several wholly owned subsidiaries, one of which (Westfield Gas) is operated as a regulated natural gas distribution utility.

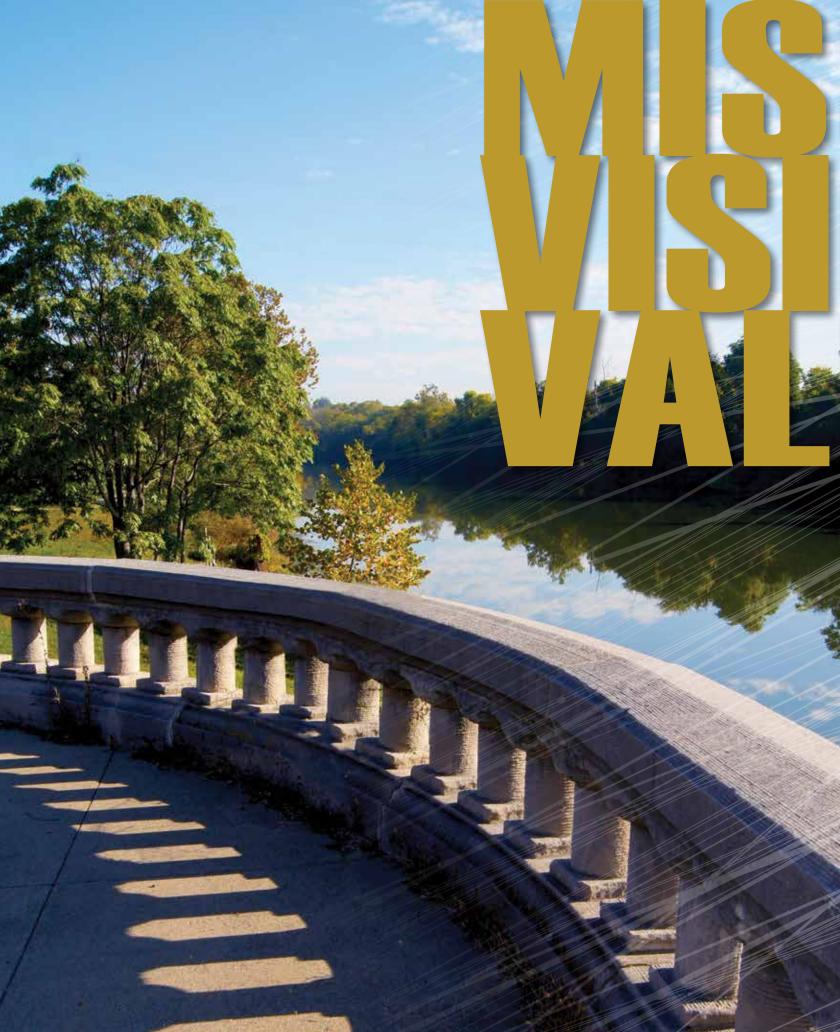
Utilizing the Malcolm Baldrige National Quality Program since 1986 has enabled the Trusts to be a regional leader for customer satisfaction while keeping rates well below industry averages. The following 2011 and 2010 Financial Highlights and Key Operating Statistics include the results of Citizens Gas, Citizens Thermal, Citizens Oil and Citizens Resources for the years ended September 30, 2011 and 2010. As the assets of the water and wastewater utilities were acquired by the Trusts on August 26, 2011, the results of Citizens Water and CWA Authority, Inc. represents activity for the period from August 26 to September 30, 2011.

Financial Highlights (In Thousands)		2011		2010
Operating Revenues	\$ 46	53,605	\$	440,704
Operating Expenses	3	75,679		407,454
Operating Income		87,926		33,250
Other Income (Expense), Net		4,644		(8,765)
Equity in Earnings of Affiliates	(:	19,282)		4,892
Interest Charges		35,329	/_	26,680
Income from Continuing Operations		37,959		2,697
Loss from Discontinued Operations	/_	(5,553)		(4,588)
Net Income (Loss)	\$ 3	52,406	\$	(1,891)
Key Operating Statistics		2011		2010
Gas Delivered (MDth) – Marion County		47,842		45,393
Impact of Weather Compared to Normal		2.79%		-6.00%
Impact of Weather Compared to Prior Year		3.41%		1.42%
Citizens Gas Customers (Average)	20	53,366		263,079
Citizens Gas Capital Expenditures (Thousands)	\$:	19,505	\$	19,940
Avg. Residential Gas Customer Bill (% below 13 City Avg)		-14.9%		-15.8%
Water Customers (Average)	30	06,019		_
Water Sold (MGallons)		5,603		-
Water Capital Expenditures (Thousands)	\$	1,315	\$	_
Wastewater Customers (Average)	2	26,186		- /
Wastewater Sold (MGallons)		4,305		-
Wastewater Capital Expenditures (Thousands)	\$:	13,032	\$	
Steam Customers (Average)		193		196
Steam Sold (MDth)		6,571		6,498
Steam Capital Expenditures (Thousands)	\$	7,148	\$	3,355
Chilled Water Customers (Average)		56		57
Chilled Water Sold (Mton Hours)		56,042		170,034
Chilled Water Capital Expenditures (Thousands)	\$ 1	10,260	\$	844
Oil Sold (Barrels)		83,531		88,012
Oil Revenue per Barrel	\$	74	\$	59
Oil Capital Expenditures (Thousands)	\$	72	\$	195
Westfield Gas Customers (Average)		3,460		3,402
Gas Delivered (MDth) – Westfield (Hamilton County)		467		464
Westfield Gas Capital Expenditures (Thousands)	\$	77	\$	68





Vision, Mission and Values
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Our Vision

We will fulfill the promise of the Trusts to serve our customers and communities with unparalleled excellence and integrity.

Our Mission

We provide safe, reliable services to our customers, while being good stewards of the environment.

We maintain the lowest possible rates with sound financial management.

We build and renew our businesses to remain competitive, add value, and create the greatest long-term benefit for our customers and communities.

Our Values

Safety

We commit to the highest standards of safety for our employees and communities.

Integrity

We conduct our business with openness and honesty.

Diversity

We treat each employee and customer with courtesy and respect.

We value the contributions of each individual in an inclusive culture.

We believe that our success depends on valuing diversity in our work force, business partners and communities.

Teamwork

We communicate, collaborate and work as a team to provide superior customer service.

We treat all stakeholders of the Trusts as partners.

We focus on the success of the combined Trusts.

Quality

We continuously improve our products, services and ourselves.

We foster an environment where employees find meaning in their work.

We rigorously measure our performance.





Letter from Carey Lykins President & CEO Citizens Energy Group

When Indianapolis civic leaders founded the Public Charitable Trust in 1887, they envisioned a company providing a broad range of utility services that would improve the lives of families, while fueling economic development for a growing city. Our acquisition of the community's water and wastewater utilities on Aug. 26, 2011 is a milestone on our journey toward fulfilling this original vision.

Our new entity Citizens Water is responsible for operating and maintaining 7,000 miles of pipeline and 11 treatment plants serving the water and wastewater needs of the Indianapolis area. We also are managing and protecting our community's vital water resources, including Geist and Morse Reservoirs, and the Central Canal.

The water and wastewater acquisition fundamentally expands our value proposition with our customers and communities. While energy services add comfort and convenience to people's lives, clean water sustains life and our environment. Delivering drinking water to customers and returning clean water to area streams expands our definitions of safety, quality and environmental stewardship.

Given the more complex stakeholder relationships created by water, Citizens has taken steps to increase public outreach and the transparency of our operations. We recently formed the Citizens Stakeholder Alliance, a diverse group of community representatives providing us input on a wide range of issues related to customer service, utility operations and the environment. We also are continuing to receive input from water and wastewater technical advisory groups.

While we are putting significant focus on securing the infrastructure we have acquired, we also are focusing on integrating our more than 400 new water and wastewater employees into the Citizens family. Our new employees have provided a valuable infusion of diverse ideas, viewpoints and energy into the Citizens organization. In the pages ahead, you will see how our new and long-time employees are creating a new Citizens focused on achieving our vision for customer service, operational excellence and community service.

Our Vision for Service

Over the next year, our customer service initiatives will include creating a combined call center, a combined gas, water and sewer bill, and monthly meter reading for all utilities. We recently made improvements to the water bill estimation procedure to better reflect actual usage. We also plan to offer a budget billing option for the combined bill as we do now for gas. This will allow customers to pay an equal amount each month for their utilities.

In addition to these customer service improvements, we are continuing to help customers in need through our Warm Heart Warm Home Foundation, Universal Service Program, and by offering flexible payment arrangements. In 2011, nearly 30,000 Citizens customers received more than \$9.3 million in assistance, including more than \$2.9 million from the utility.

Ultimately, our goal will be to create a customer service experience for our combined utilities that has been the norm for Citizens Gas customers for many years. In 2011, Citizens Gas was again honored with a J.D. Power Award for finishing tied for first for customer satisfaction among mid-sized Midwest utilities in the organization's annual survey.



Citizens water™

A member of Citizens Energy Group

Mayor Greg Ballard and Carey Lykins sign the final agreements transferring the community's water and wastewater utilities to Citizens Energy Group on August 26, 2011.



Our Vision for Excellence

Safety, reliability and efficiency are the primary goals for achieving our vision for operational excellence. We are meeting these goals through sound processes, employee training and continuous investments in our utility infrastructure. Over the next five years, Citizens will invest more than \$1.3 billion in its energy, water and wastewater systems.

Over the next 13 years, we will invest \$1.7 billion to solve a generations old environmental problem in our community – the overflow of untreated wastewater into area rivers and streams. In accordance with a federal consent decree, Citizens recently began constructing the first of a series of deep rock tunnels beneath Indianapolis to store wastewater until it can be treated and safely returned to area waterways. We also remain committed to the public health and environmental benefits of the septic tank elimination program through extension of sewer mains to areas of Marion County.

Water system investments are focused on improving the reliability of the distribution system through main replacements, and ensuring water quality through improvements to our treatment plants.

Continued investments in our gas system are ensuring it remains one of the safest in the country. Thanks to steady investments, 99.5 percent of the Citizens Gas system is now protected steel or plastic pipe, putting Citizens in the top quartile of peer companies.

Over the next three years, our project to convert the Perry K Steam Plant to clean-burning natural gas, rather than coal as the primary fuel, will ensure cleaner air for downtown Indianapolis and long-term viability for our steam distribution business.

Over the next decade these infrastructure investments will increase customer rates. However, value engineering and synergies available through the utility transfer will yield more than \$60 million in annual savings that will keep rate increases smaller than they would have been had the water and wastewater utilities remained with the city.

Our Vision for the Community

Citizens' commitment to improving quality of life in our community has been enhanced by our acquisition of the community's water and wastewater utilities. We are continuing to utilize revenue from non-utility operations, such as Citizens Oil, to fund various community investment activities promoting quality education, diversity, health care, the arts, and neighborhood revitalization. The utility acquisition is deepening our commitment to organizations promoting a cleaner environment.

Our employees can be found in a wide range of community service activities, including serving as scout leaders, members of non-profit organization boards, reading tutors, and volunteers in river cleanup activities. Our workforce continues to be a leader in the community for donations to the United Way.

Our Vision for Quality

While the past year has been one of transformational change at Citizens, our commitment to continuous improvement has been unwavering, thanks to our ongoing commitment to the Malcolm Baldrige Quality Process.

In October, we were immensely proud of all of our employees when Citizens was named a finalist for the Malcolm Baldrige National Quality Award. Being among only 11 out of 69 award applicants chosen as a Baldrige finalist is truly remarkable, especially given that it occurred during such a challenging year. Although Citizens was not chosen for a Baldrige Award, the award was never the focus of our application. We are using the Baldrige quality process to help guide our continuous improvement initiatives, including the ongoing integration of the water and wastewater utilities.

As Citizens approaches its 125th year of service to the Indianapolis community, our employees are very excited about creating a new Citizens committed to fulfilling the vision of our founders. Thank you for your loyalty to Citizens Energy Group.

Sincerely,

Carly Lyhims

Gary Worland Manager Customer Field Services

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Gary Worland works face-to-face with customers, while Juliana Lopez is a voice on the phone for customers needing help. For both, being a good listener is the key to providing outstanding customer service.

Gary, Manager of Customer Field Services, is responsible for leading Field Service supervisors who direct 66 gas employees and 26 water employees involved in a variety of field service activities including service orders inside and outside homes, and responding to emergencies. Customer Field Services is part of the new Shared Field Services Department that is centralizing support functions including meter reading, fleet, facilities and real estate.

When Gary joined Citizens 32 years ago as a street helper he learned quickly that Citizens employees were focused on results. "The culture expressed throughout Citizens has always been about getting the job done for customers – mission accomplished. Over the years there has been an increasing focus on employee safety that has made us an industry leader in this area. As we focus on delivering topnotch customer service, we are working to never lose sight of the importance of safety," said Gary. Customers who come in contact with Customer Field Services personnel may have been inconvenienced by a utility project, so empathy is an important quality. "Customers want to feel that you have listened carefully to their needs. If you treat people with respect and show them you are there to help, they generally are happy when you get the job done," Gary explained.

Shared Field Services is working to ensure outstanding customer service while achieving efficiencies across the combined utilities. "Our core focus is creating synergies among the field service technicians that allow multiple gas and water functions to be performed by each employee. Employee training will be critical to developing these synergies in ways that ensure outstanding service and savings that benefit the customers," Gary said.

Gary is optimistic that Shared Field Services will achieve its goals. "It is awesome knowing that we have great subject matter experts performing their duties across all field divisions at Citizens," said Gary. "I look forward to the opportunity to crosstrain this talented group to perform various functions at the same location for the benefit of customers. Working together, I'm sure we will create a new Citizens that builds on our tradition of service excellence."

Customers want to feel that you have listened carefully to their needs. If you treat people with respect and show them you are there to help, they generally are happy when you get the job done.

Juliana Lopez Customer Service Representative Citizens Water

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Juliana Lopez, Customer Service Representative for Citizens Water, agrees that empathy is the most important quality for outstanding customer service. "I like my job and am very grateful for the opportunity to serve customers. Not everyone can do customer service. We are on the frontline of problem solving for the utility. Whether it's high bills, meter reading problems, or not being able to make a payment, customers expect me to find solutions to their problems," explained Juliana, who has worked in the water call center for most of her 11 years with the utility.

Juliana meets these challenges while juggling the language and cultural divide of English and Spanish speaking customers. "Shifting gears between Spanish and English can be challenging. The Spanish language has many more words than English, so you tend to speak very fast. When I take several calls in Spanish, I have to remind myself to slow down when I take a call in English," Juliana said.

Creating a combined call center that provides one point of contact for gas, water and sewer customers is an exciting challenge for Juliana and her colleagues in the Customer Relationships Department. "Working as a team we will create a combined call center that will be great for customers and employees. With the proper training in Citizens' excellent processes and procedures, we will create a call center that provides shorter wait times and better outcomes for customers," Juliana said.

While merging customer service processes and systems will present challenges over the next year, Juliana knows Citizens' culture will ensure success. "I know we will be successful because Citizens' culture is all about valuing its employees. When employees feel valued, they take care of the customers," she said.

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Justin Redman Operations & Maintenance Supervisor Citizens Water

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For Justin Redman and Jeff Bales safety is always job one in their quest for operational excellence.

Justin, an Operations & Maintenance Supervisor for Citizens Water, is charged with ensuring the proper operations and maintenance of water treatment and well field facilities that provide safe drinking water to customers throughout the Indianapolis area. Jeff, Plant Welder for Citizens Thermal, knows the safety consequences of ensuring every weld of high pressure pipe is done with exacting detail.

"Water is a product many people take for granted. Few people think about where water comes from and all the work that goes into delivering it to their homes," said Justin. "At Citizens Water, we have the tremendous responsibility for delivering safe, high quality drinking water and ensuring a clean environment. Operational excellence is a product of teamwork, leadership and continuous improvement in all that we do," said Justin, now in his 11th year with the water company. Justin explained that he strives for operational excellence by "building positive relationships with coworkers that help foster a sense of common purpose."

Citizens' culture will support operational excellence at the water utility, according to Justin. "There is already a strong sense of commitment among water employees, and it will be enhanced as we become part of the Citizens culture. There is a very strong sense of ownership and pride among Citizens employees. This sense of pride is what will create operational excellence across all of the utilities," Justin commented.

Justin believes successful integration of the water and wastewater utilities into the Citizens family of companies will depend on instilling Citizens' vision, mission and values across the enterprise. "It is important that employees see the vision, mission and values as more than a piece of paper on the wall. To be successful, employees must be engaged and believe in our vision, mission and values," he said.

At Citizens Water, we have the tremendous responsibility for delivering safe, high quality drinking water and ensuring a clean environment. Operational excellence is a product of teamwork, leadership and continuous improvement in all that we do.

Jeff Bales Plant Welder Citizens Thermal

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Jeff Bales puts his personal philosophy into each weld or other maintenance activity he performs for Citizens Thermal. "The way I was raised, I was taught to do each job to the best of my ability. As a welder, I feel like I am leaving my signature on each piece of pipe," explained Jeff, who joined Citizens 11 years ago as a temporary laborer.

Each day, Jeff is keenly aware of performing his job safely and ensuring the quality of his work produces safety for the public. "Working on pipe that will operate at 250-600 pounds per square inch (of pressure) keeps you focused on safety. Each weld I make has to be perfect because mistakes can lead to a catastrophe," Jeff said.

Jeff knows that effective maintenance work contributes to the efficiency of the utility systems, which translates into savings for customers. "Maintaining our systems properly avoids costs down the road. Each time we have to dig up the street there is not only the cost of doing the work, but also the cost of rebuilding the street," Jeff said.

Justin and Jeff also know Citizens will maintain operational excellence across all five utilities through sound capital investment planning. "Citizens has always been strongly committed to maintaining its infrastructure. I'm sure we will make the investments necessary to upgrade the water and wastewater systems to reduce the number of main breaks and other problems. It will take time, but we'll get the job done for the community," Jeff said.

Working on pipe that will operate at 250-600 pounds per square inch (of pressure) keeps you focused on safety. Each weld I make has to be perfect because mistakes can lead to a catastrophe.

Faith Du Systems Analyst in Information Technology

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Faith Du and Tom White achieve fulfillment through community service in very different ways. For Faith, teaching a weekly tai chi class provides an opportunity to serve others through her culture. For Tom, caring for the White River provides a sense of serenity.

Faith, Systems Analyst in Citizens' Information Technology Department, was exposed to tai chi as a child growing up in China, but she didn't embrace the ancient martial art and form of exercise until many years later. "My mother did tai chi every day, but I never learned as a child. After I came to America, I felt I was missing part of my Chinese culture. So I bought a DVD and taught myself tai chi," said Faith.

Being self-taught was nothing new for Faith. Having overcome the challenges of China's Cultural Revolution, Faith has a deep appreciation for her life in America. "The Cultural Revolution began when I was 12. All schools above elementary were closed, so I wasn't allowed to finish middle school or go to high school. I was sent to the countryside to work on a farm and my parents were put in a prison camp. While in the countryside, I learned through borrowed books," Faith recalled. After the death of Mao Zedong in 1976, Faith was fortunate to have the opportunity to attend college. "Only 1-in-100 passed the country's college entrance exam. I could not believe I passed the exam and was allowed to go to college," said Faith, who became a materials engineer in China.

Following her emigration to America, Faith went back to school to get a bachelor's degree in computer science and has been with Citizens for six years. During this time, she has taught a free tai chi class that she started in 2004. "The class began with 14 members. The Indy Taichi Health Club now has 79 members and I have taught more than 300 people since I started," said Faith, who this year received a Jefferson Award, a national honor recognizing individuals making a difference in their community.

Tai chi provides great benefits to those who practice it, according to Faith. "Tai chi benefits health in many ways. It is good for the muscles and joints. It is moving meditation, giving you peace of mind. It also cultivates energy," she explained. "I am so thankful that Citizens promotes volunteer activities such as mine. Community service boosts our employees' self value and leadership skills. I feel so fortunate to work for a company that encourages its employees to get involved in the community."

I am so thankful that Citizens promotes volunteer activities such as mine. Community service boosts our employees' self value and leadership skills.



For Tom White, monitoring the health of the White River is his job and caring for it is his passion. Tom, Environmental Field Technician with Citizens' Environmental Stewardship department, is responsible for obtaining water samples from various monitoring sites along the White River and Fall Creek. He also obtains samples from the water discharge points at the utility's water treatment plants and Citizens Thermal's steam and chilled water plant locations. These samples are taken to the Citizens laboratory to ensure the utility is complying with strict clean water standards.

"The White River is a great benefit to the people of Central Indiana given that it provides 60 percent of our drinking water. Unfortunately, few people see the river here in Indianapolis," said Tom, who worked for the Department of Public Works for 33 years before joining Citizens. "The water quality of the river still has problems because of combined sewer overflows, but it has improved over the years because of improvements at the treatment plants."

Tom has also seen improvements in the way people treat the river during his work in the annual White River Cleanup sponsored by Friends of the White River. "When we began the annual White River Cleanup 23 years ago, we removed 600 tons of trash and debris from the river that first year. This year it was down to 35 tons. Awareness of the importance of the river is growing," said Tom.

Tom is involved firsthand in helping build this awareness by making presentations in local schools. "I enjoy talking to students about water quality and the water cycle. We've also taken kids out to the river to take water samples. Educating young people about the importance of water is so important for the future of our watershed. After all, today's kids are tomorrow's water customers," Tom said.

Tom looks forward to a day when the White River is clean again. "The Indianapolis tunnel system that Citizens has begun building beneath the city will reduce sewer overflows to 2-4 times per year, rather than nearly every time it rains a quarter of an inch. In a few years, people will want to be on the White River again because it will be clean throughout the city. This will have enormous benefits for Indianapolis."

In a few years, people will want to be on the White River again because it will be clean throughout the city. This will have enormous benefits for Indianapolis.



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Forward-looking Statements

Certain matters discussed in this report, except historical information, include forward-looking statements. The forwardlooking statements herein are necessarily based on various assumptions and estimates, are inherently subject to various risks and uncertainties, including risks and uncertainties relating to the possible invalidity of the underlying assumptions and estimates and possible changes or developments in social, economic, business, industry, market, legal and regulatory circumstances and conditions and actions taken or omitted to be taken by third parties, including customers, suppliers, business partners and competitors, and legislative, judicial and other governmental authorities and officials. Assumptions relating to the foregoing involve judgments with respect to, among other things, future economic, competitive and market conditions and future business decisions, all of which are difficult or impossible to predict accurately and, therefore, there can be no assurance that the forward-looking statements contained in this Management Discussion and Analysis would prove to be accurate.

Financial Highlights:

Combined Results Of Operations

Citizens Energy Group and CWA Authority, Inc. (combined, the Trusts) provide energy, water and wastewater utility services to customers in and around Marion County, Indiana. See Notes 1 and 3 of the combined financial statements for details of the Trusts' purchase of the Water and Wastewater Systems from the City of Indianapolis.

Operations of the Citizens Energy Group (CEG) trust include activities in six business segments: Citizens Gas, Water, Steam, Chilled Water, Oil and Citizens Resources (Resources). Steam and Chilled Water comprise the Thermal Energy System (Citizens Thermal or Thermal). Resources includes affiliate joint venture interests, the most significant of which is ProLiance Holdings, LLC (ProLiance) as well as several wholly owned subsidiaries, one of which, Westfield Gas Corporation (Westfield Gas) is operated as a regulated natural gas distribution utility. Operations of the CWA Authority, Inc. (CWA) trust include activities for the Wastewater business segment. While each of these business segments offers distinctive products and services to its customers and markets, all are dedicated to customer service excellence in providing energy or utility services. The Trusts' rates and charges for gas, steam, water and wastewater services are regulated by the Indiana Utility Regulatory Commission (IURC).

The accompanying financial statements reflect the combined operations of commonly controlled entities within the Department of Utilities, including CEG, CWA and certain nonprofit instrumentalities. The accounting records conform to the accounting standards prescribed by the Federal Energy Regulatory Commission, National Association of Regulatory Utility Commissioners and generally accepted accounting principles in the United States of America. The effects of all intercompany transactions have been eliminated.

The Trusts reported combined net income of \$32.5 million in 2011 as compared to net loss of \$1.9 million in 2010. The \$34.3 million increase in net income is summarized as follows:

		(In Million	s)
	2011	2010	Change
Operating Revenues:			
Utility	\$418.8	\$395.6	\$ 23.2
Non-Utility	44.8	45.1	(0.3)
Total Operating Revenues	463.6	440.7	22.9
Operating Expenses:			
Cost of Goods Sold:			
Utility	213.3	232.8	(19.5)
Non-Utility	12.5	11.7	0.8
Total Cost of Goods Sold	225.8	244.5	(18.7)
Other Operating Expenses	199.5	162.9	36.6
Curtailment of Acquired Benefit Plans	(49.6)		(49.6)
Total Operating Expenses	<u>375.7</u>	407.4	(31.7)
Total Operating Income	87.9	33.3	54.6
Other Income (Expense), Net	4.7	(8.8)	13.5
Equity in Earnings of Affiliates	(19.3)	4.9	(24.2)
Interest Charges	35.3	26.7	8.6
Income from Continuing Operations	38.0	2.7	35.3
Loss from Discontinued Operations	(5.6)	(4.6)	(1.0)
Net Income (Loss)	\$ 32.4	\$ (1.9)	\$ 34.3

For a more detailed understanding of these summarized results, see the following discussion and Note 10 of the combined financial statements.

Utility Operating Revenues

Utility operating revenues increased \$23.2 million to \$418.8 million in 2011, from \$395.6 million in 2010 due to the following:

Citizens Gas – decrease of \$12.4 million. Total operating revenue for Citizens Gas decreased to \$309.4 million in 2011 versus \$321.8 million in 2010, on volume of gas sold and transported of 47.8 million dekatherms in 2011 versus 45.4 million dekatherms in 2010. Revenue decreased by \$13.5 million due to lower gas cost recovery revenue in 2011. Base rate revenue increased \$2.4 million due to higher volumes of gas sold and a base rate increase effective in September 2011, which was partially offset by decreased revenue of \$1.4 million from rate mechanisms for Decoupling and Normal Temperature Adjustment. Miscellaneous revenue increased by \$0.1 million compared to 2010. Coupled with the period-to-period changes in actual gas costs, the net margin on gas sales increased \$2.6 million (see Utility Cost of Goods Sold section below).

Water – increase of \$20.5 million. Total operating revenue for the Water business segment was \$20.5 million in 2011 on volume sales of 5,603 million gallons. The Water business segment was acquired on August 26, 2011. **Wastewater – increase of \$15.4 million.** Total operating revenue for the Wastewater business segment was \$15.4 million in 2011 on volume sales of 4,305 million gallons. The Wastewater business segment was acquired on August 26, 2011.

Steam – decrease of \$1.0 million. Total operating revenue for the Steam business segment decreased to \$68.8 million in 2011 versus \$69.8 million in 2010, on volume sales of 65.7 million therms in 2011 versus 65.0 million therms in 2010. Revenue decreased by \$4.9 million and \$0.2 million due to lower fuel cost recovery revenue and decreased other miscellaneous revenue, respectively, compared to 2010. Revenue increased by \$4.1 million due to an increase in base rates implemented in May 2010 (see Note 2.M.a of the combined financial statements for further details). Coupled with the period-to-period changes in actual fuel costs, the net margin on steam sales was an increase of \$3.5 million (see Utility Cost of Goods Sold section below).

Resources; Westfield Gas – increase of \$0.7 million. Total operating revenue for Westfield Gas increased to \$4.7 million in 2011 versus \$4.0 million in 2010, on volume sales of 467.3 thousand dekatherms in 2011 versus 463.6 thousand dekatherms in 2010. Revenue increased by \$0.1 million due to higher gas cost recovery revenue and \$0.1 million due to higher usage as a result of more customers compared to 2010. A base rate increase and Decoupling rate mechanism were implemented in March 2010 and resulted in increased revenue of \$0.5 million in 2011 compared to 2010. Coupled with the period-to-period changes in actual gas costs, the net margin on gas sales increased \$0.7 million (see Utility Cost of Goods Sold section below).

Non-Utility Operating Revenues

Non-utility operating revenues decreased \$0.3 million to \$44.8 million in 2011, from \$45.1 million in 2010 due to the following:

Chilled Water – increase of \$0.7 million. Total operating revenue for the Chilled Water business segment increased to \$38.5 million in 2011 versus \$37.8 million in 2010, on volume sales of 166.0 million ton hours in 2011 versus 170.0 million ton hours in 2010. Revenue increased by \$0.1 million compared to 2010 due to an annual price increase of \$0.5 million, higher energy cost recovery of \$0.5 million and new customer growth of \$0.6 million. This was partially offset by a decrease of \$0.9 million due to lower volumes sold related to 8 percent cooler weather and termination of the Lilly Facility Management contract.

Oil – increase of \$1.0 million. Total operating revenue for the Oil business segment increased to \$6.2 million in 2011 versus \$5.2 million in 2010, on volume sales of 84 thousand barrels of oil in 2011 versus 88 thousand barrels of oil in 2010. Revenue averaged \$74 per barrel in 2011 versus \$59 per barrel in 2010.

Resources; Covance Laboratory Group (CLG) - decrease of

\$2.0 million. Total operating revenue for CLG decreased to \$0.1 million in 2011 versus \$2.1 million in 2010. Revenue decreased \$2.0 million due to the October 1, 2010 termination of the management services contract by CLG.

Utility Cost Of Goods Sold

Utility cost of goods sold decreased \$19.5 million to \$213.3 million in 2011, from \$232.8 million in 2010 due to the following:

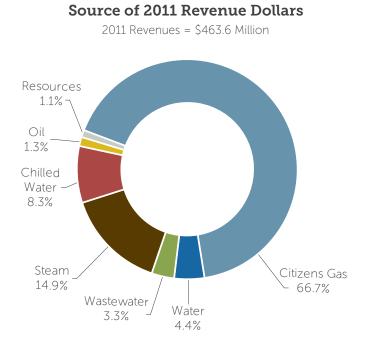
Citizens Gas – decrease of \$15.0 million. Total gas costs for Citizens Gas decreased to \$173.0 million in 2011 versus \$188.0 million in 2010. The weighted average cost of gas decreased 8.4 percent, from \$5.61 per dekatherm in 2010 to \$5.14 in 2011. Purchased gas delivered directly to customers and company use gas decreased \$18.0 million. Storage transactions resulted in a \$1.6 million net decrease, primarily the result of lower withdrawals at lower average cost during the November 2010 through March 2011 winter heating season and lower injections at the same average cost during the subsequent April through September 2011 storage refill season. Partially offsetting these decreases was a \$4.6 million increase for 2011 compared to 2010 in gas cost recovery reconciliation adjustments between actual and expected costs. Pricing for natural gas is driven by market factors. **Steam – decrease of \$4.5 million.** Total cost of goods sold for the Steam business segment decreased to \$37.9 million in 2011 versus \$42.4 million in 2010. This decrease was primarily due to lower Fuel Cost Adjustments between actual and expected costs of \$6.9 million for 2011 compared to 2010. Partially offsetting this decrease were fuel and utility costs which increased by \$2.4 million primarily due to coal price increases and increased natural gas consumption in 2011 compared to 2010.

Resources; Westfield Gas – no change. Total cost of goods sold for Westfield Gas was unchanged at \$2.4 million in 2011 compared to 2010. An increase in sales volumes offset lower average commodity prices compared to 2010.

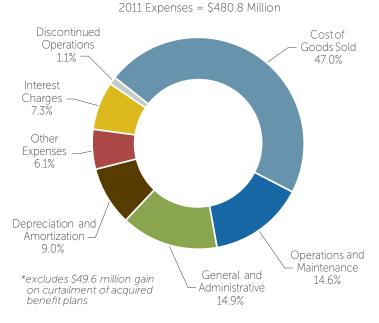
Non-Utility Cost Of Goods Sold

Non-utility cost of goods sold increased \$0.8 million to \$12.5 million in 2011, from \$11.7 million in 2010 due to the following:

Chilled Water – increase of \$0.8 million. Total cost of goods sold for the Chilled Water business segment increased to \$12.5 million in 2011 versus \$11.7 million in 2010. This increase was primarily due to an increase in electrical costs per ton hour compared to 2010.



Distribution of 2011 Expense Dollars*



Other Operating Expenses

Other operating expenses increased \$36.6 million to \$199.5 million in 2011, from \$162.9 million in 2010 due to the following:

Other Operations and Maintenance (O&M) – increase of \$10.6

million. Other O&M by business segment for 2011 versus 2010 is as follows (in thousands):

	2011	2010	Change
Citizens Gas	\$ 39,819	\$ 39,418	\$ 401
Water	3,536	_	3,536
Wastewater	5,062	_	5,062
Steam	14,695	14,309	386
Chilled Water	4,754	4,105	649
Oil	1,333	1,338	(5)
Resources	215	246	(31)
Other	597		597
Total Other O&M	\$ <u>70,011</u>	\$ <u>59,416</u>	\$ <u>10,595</u>

The Citizens Gas increase is primarily due to higher benefit costs of \$0.5 million, line location costs of \$0.3 million, fuel gas costs of \$0.2 million and miscellaneous costs of \$0.1 million, partially offset by lower wage costs of \$0.7 million. The Water and Wastewater increases are due to costs incurred since the acquisition of water and wastewater utility assets on August 26, 2011. The Steam increase is primarily due to higher benefit costs of \$0.3 million and labor costs of \$0.1 million. The Chilled Water increase is primarily due to higher costs of \$0.4 million and benefit costs \$0.2 million. The Other increase is due to shared field services costs.

General and Administrative (G&A) - increase of \$12.2 million.

G&A by business segment for 2011 versus 2010 is as follows (in thousands):

	2011	2010	Change
Citizens Gas	\$ 55,090	\$ 47,881	\$ 7,209
Water	4,140	_	4,140
Wastewater	2,225	_	2,225
Steam	9,238	8,036	1,202
Chilled Water	3,547	3,193	354
Oil	418	378	40
Resources	3,685	4,806	(1,121)
Other	(6,802)	(4,905)	(1,897)
Total G&A	\$ <u>71,541</u>	\$ <u>59,389</u>	\$ <u>12,152</u>

The Citizens Gas increase is primarily due to post-retirement costs of \$0.9 million and higher corporate support costs of \$8.0 million related to benefit and integration costs, partially offset by lower variable pay costs of \$0.6 million, uncollectible expense of \$0.6 million and miscellaneous costs of \$0.5 million. The Water and Wastewater increases are due to costs incurred since the acquisition of water and wastewater utility assets on August 26, 2011. The Steam increase is primarily due to higher benefit costs \$0.8 million and corporate support costs of \$0.4 million. The Chilled Water increase is primarily due to higher corporate support costs of \$0.9 million, benefit costs of \$0.3 million and uncollectible expense of \$0.1 million, partially offset by lower costs as a result of the LCC Facility Management contract termination of \$0.9 million. The Resources decrease is primarily due to lower costs as a result of the CLG contract termination of \$1.7 million, partially offset by higher Citizens Resources Production costs of \$0.3 million, Westfield Gas costs of \$0.2 million and Resources – Parent costs of \$0.1 million. The Other decrease is primarily due to the distribution of increased corporate support depreciation and property taxes to the Trusts' business segments (see Other Operations and Maintenance, Depreciation and Amortization and Taxes discussions).

Depreciation and Amortization – increase of \$9.7 million.

Depreciation and Amortization by business segment for 2011 versus 2010 is as follows (in thousands):

	2011	2010	Change
Citizens Gas	\$ 17,990	\$ 18,030	\$ (40)
Water	2,588	-	2,588
Wastewater	4,975	_	4,975
Steam	5,038	4,420	618
Chilled Water	5,490	5,355	135
Oil	327	410	(83)
Resources	413	372	41
Other	6,556	5,116	1,440
Total Depreciation			
and Amortization	\$ <u>43,377</u>	\$ <u>33,703</u>	\$ <u>9,674</u>

The Water and Wastewater increases are due to costs incurred since the acquisition of water and wastewater utility assets on August 26, 2011. The remaining net increase of \$2.1 million is primarily due to changes in depreciation rates principally affecting corporate support resulting from a December 31, 2009 depreciation study.

Taxes – increase of \$4.1 million. Taxes by business segment for 2011 versus 2010 are as follows (in thousands):

		2011		2010	C	Change
Citizens Gas	\$	7,959	\$	7,166	\$	793
Water		1,473		_		1,473
Wastewater		1,423		_		1,423
Steam		1,140		1,099		41
Chilled Water		1,718		1,704		14
Oil		102		66		36
Resources		664		266		398
Other	_	110	_	155	_	(45)
Total Taxes	\$	14,589	\$	10,456	\$	4,133

The Citizens Gas increase is primarily due to higher property taxes of \$0.9 million offset by lower utility receipts tax of \$0.1 million. The Water and Wastewater increases are due to costs incurred since the acquisition of water and wastewater utility assets on August 26, 2011. The Resources increase is primarily due to Westfield Gas income taxes.

Curtailment Of Acquired Benefit Plans

Curtailment of Acquired Benefit Plans – decrease of \$49.6

million. This decrease is due to recording curtailment gains of \$46.2 million and \$3.4 million to post-retirement and pension benefit plans, respectively, related to Water, in connection with the acquisition of water utility assets on August 26, 2011 (see Note 9 of the combined financial statements).

Other Income (Expense), Net

Other Income (Expense), Net – increase of \$13.5 million.

Interest income decreased \$0.3 million in 2011 to \$0.3 million from \$0.6 million in 2010 primarily due to lower interest rates. Other, net income increased \$13.8 million to \$4.4 million income in 2011 from \$9.4 million expense in 2010. This was primarily due to recording a regulatory asset for previously expensed acquisition costs related to the City of Indianapolis' water and wastewater systems resulting in a \$6.6 million credit to expense in 2011 to reverse the \$6.6 million charge to expense recorded for such costs in 2010 (see Note 3 of the combined financial statements for additional information on acquisition costs). The regulatory asset could not be recorded until receipt of the IURC Order approving the acquisition which is why such costs were necessarily expensed in 2010. In addition, community investment and brand advertising expenses decreased \$0.4 million in 2011 compared to 2010 and a \$0.2 million write-off in 2010 of Westfield Gas rate case preparation costs not recoverable through gas rates did not recur in 2011.

Equity In Earnings Of Affiliates

Equity in Earnings of Affiliates – decrease of \$24.2 million.

Equity in Earnings of Affiliates decreased \$24.2 million to \$19.3 million expense in 2011 from \$4.9 million income in 2010. The \$24.2 million decrease reflects the impact on the market of new natural gas sources from shale and greater transmission capacity, as well as the impacts of reduced industrial demand for natural gas in the Midwest and is consistent with trends experienced dating back to the latter part of 2010. These conditions have resulted in plentiful natural gas supply and lower and less volatile natural gas prices. Historical basis differences between physical and financial markets and summer and winter prices have narrowed. As a result, there have been reduced opportunities to optimize ProLiance's firm transportation and storage capacity. ProLiance has structured optimization activities to remain flexible to maximize potential opportunities if market conditions improve.

Various profit improvement initiatives are underway, including efforts to lower the cost of pipeline and storage demand costs through ongoing renegotiations. Through these negotiations and by dropping some uneconomical contracts as they expire, pipeline and storage costs have been lowered by \$25 million annually starting in 2012. ProLiance had approximately \$80 million of annual fixed costs related to its transportation and storage contracts prior to these actions. In addition to this reduction, additional opportunities exist to renegotiate or let lapse the remaining contracts, including those with annual demand costs of \$18 million that are scheduled to expire through 2015.

Interest Charges

Interest Charges – increase of \$8.6 million. Interest charges increased \$8.6 million to \$35.3 million in 2011 from \$26.7 million in 2010. This change is primarily due to interest charges, net of amortized bond discount, premium and issuance costs, incurred by assumed and new Water and Wastewater debt since the acquisition of water and wastewater utility assets on August 26, 2011, of \$5.0 million and \$5.1 million, respectively. Offsetting this increase was interest capitalized on construction projects of \$0.9 million, and decreased interest charges of \$0.6 million at other business units.

Discontinued Operations

Loss from Discontinued Operations (Manufacturing) – increase of \$1.0 million. Loss from Discontinued Operations increased \$1.0 million to \$5.6 million in 2011 from \$4.6 million in 2010. The \$1.0 million increase is primarily due to receiving remediation insurance proceeds of \$2.3 million in 2010, partially offset by reduced decommissioning activities, retiree benefit costs and administrative costs of \$1.3 million compared to 2010.

Liquidity And Capital Resources

The Trusts' projected capital spending requirements of \$334.5 million for 2012 is summarized as follows (in thousands):

Debt and Liquidity

See Notes 6 and 7 of the combined financial statements for a detailed description of the Trusts' outstanding debt and liquidity facilities.

Capital Spending

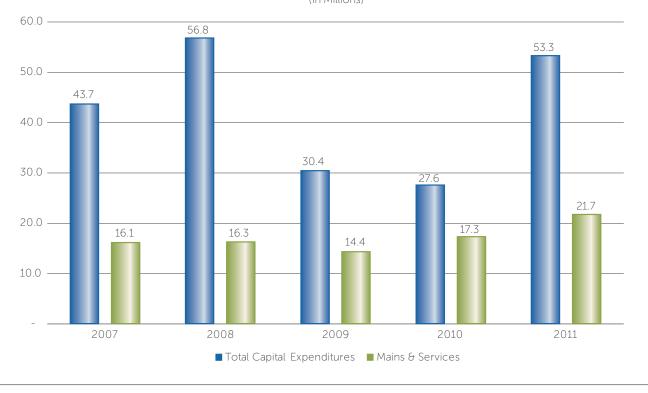
In 2011, capital expenditures, on an accrual basis, increased to \$53.3 million from \$27.6 million in 2010. This increase of \$25.7 million is summarized as follows (in thousands):

	2011	2010	Change
Citizens Gas	\$ 19,505	\$ 19,940	\$ (435)
Water	1,315	_	1,315
Wastewater	13,032	_	13,032
Steam	7,148	3,355	3,793
Chilled Water	10,260	844	9,416
Oil	72	195	(123)
Resources (Westfield Gas)	77	68	9
Other	1,894	3,227	<u>(1,333</u>)
Total Capital Expenditures	\$ <u>53,303</u>	\$ <u>27,629</u>	\$ <u>25,674</u>

	2012
Citizens Gas	\$ 29,904
Water	61,800
Wastewater	213,723
Steam	14,626
Chilled Water	11,931
Oil	403
Resources (Westfield Gas)	2,148
Total Capital Expenditures	\$ <u>334,535</u>

Citizens Gas continues to invest in mains and services to maintain its commitment to modernization of its underground gas distribution system. Citizens Gas had cash and cash equivalents of \$55.6 million at September 30, 2011. Citizens Gas expects to meet its capital spending requirements in 2012 through a combination of internally generated funds, available cash and the temporary seasonal use of its credit lines (see Note 7 of the combined financial statements).





The Water business segment has a capital improvement plan to address Water System reliability, specific regulatory requirements, including completion of ultraviolet upgrades at treatment plants and other system upgrades. Water had cash and cash equivalents of \$105.5 million at September 30, 2011, including \$52.1 million in the construction fund. Water expects to meet its capital spending requirements in 2012 through a combination of internally generated funds, available cash and new issuances of long-term debt.

The Wastewater business segment has a capital improvement plan to meet guidelines of the Combined Sewer Overflows and Long-Term Control Plan and the overall needs of the Wastewater System. See Note 13 of the combined financial statements for additional information regarding the Combined Sewer Overflows and Long-Term Control Plan. The capital improvement plan also includes septic tank elimination projects and other improvements to and expansion of the Wastewater System including normal renewals and replacements. Wastewater had cash and cash equivalents of \$179.4 million at September 30, 2011, including \$111.0 million in the construction fund. Wastewater expects to meet its capital spending requirements in 2012 through a combination of internally generated funds, available cash, its line of credit (see Note 7 of the combined financial statements) and new issuances of long-term debt.

Citizens Thermal continues to invest in growth at both the Steam and Chilled Water business segments, driven primarily by a contract to provide back-up steam service and chilled water service to the new Wishard Hospital facility (see Note 2.M.a of the combined financial statements for additional information regarding this contract with respect to steam service). In addition, the Steam business segment plans to convert four coal burning boilers to natural gas. At September 30, 2011, cash and cash equivalents of Steam and Chilled Water amounted to \$2.6 million and \$20.4 million, respectively. Citizens Thermal expects to meet its capital spending requirements in 2012 through a combination of internally generated funds, available cash, its line of credit (see Note 7 of the combined financial statements), its construction loan (see Note 6 of the combined financial statements) and new issuances of long-term debt.

Derivatives And Hedging

CEG has entered into certain derivative and hedging transactions in 2011 and 2010, respectively. These transactions, accounted for using FASB guidance, are used by Citizens Gas to hedge natural gas prices. Through a combination of fixed-price purchases, caps, collars and storage, Citizens Gas hedges approximately 80 percent of its anticipated system supply gas purchases (see Note 12 of the combined financial statements).

Combined Statements of Operations Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands)

		Fiscal Year Ende 2011	ed September 30, 2010
Operating Revenues:	Utility operating revenues Non-utility operating revenues		\$ 395,571 <u>45,133</u>
	Total operating revenues	463,605	440,704
Operating Expenses:	Cost of Goods Sold: Utility cost of goods sold Non-utility cost of goods sold.	213,283 12,507	232,801 1,689
	Total cost of goods sold	225,790	244,490
	Other operations and maintenance	70,011 71,541 (49,629) 43,377 14,589	59,416 59,389 - 33,703 10,456
	Total operating expenses	375,679	407,454
Total Operating Income		87,926	33,250
Other Income (Expense)-Net	Interest income	309 <u>4,335</u>	596 (9,361)
	Total other income (expense)	4,644	(8,765)
Income Before Equity in Ear	nings of Affiliates and Interest Charges	92,570	24,485
Equity in Earnings of Affiliate	2S	(19,282)	4,892
Interest Charges:	Interest on long-term debt Other interest including net premium (discount) amortization Total interest charges	31,933 <u>3,396</u> 35,329	23,846 <u>2,834</u> 26,680
Income from Continuing O	perations	37,959	2,697
Loss from Discontinued Op	erations	(5,553)	(4,588)
Net Income (Loss)		\$ <u>32,406</u>	\$ <u>(1,891</u>)

Combined Statements of Financial Position

Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands)

(In Thousands)			
	Assets	At S 2011	eptember 30, 2010
Property, Plant and Equipment:	Utility plant, at original cost	2,547,464	\$ 768,361 <u>410,750</u>
	Non-utility plant, at original cost	2,048,246 73,498 20,636 52,862	<u> </u>
	Construction work in progress Property held for future use	226,166 1,674	15,640
		2,328,948	424,637
Intangibles:	Thermal customer contracts, net	101,022	106,809
Investments:	Bond restricted funds Investment in affiliates Other		28,999 75,005 <u>5,474</u> 109,478
Current Assets:	Cash and cash equivalents	391,082 6,000	100,568 2,941
	Accounts of \$8,792 and \$1,237, respectively . Accrued utility revenue . Natural gas in storage . Materials and supplies . Recoverable gas and fuel costs . Prepayments and deposits . Current assets held for sale and discontinued operations .	61,616 22,382 73,383 14,152 1,486 7,073 583 577,757	25,697 4,122 77,110 7,980 1,631 3,477 <u>4,476</u> 228,002
Deferred Charges and Other Non-Current Assets:	Bond issuance cost, net Other deferred charges. Non-current assets held for sale and discontinued operations	30,320 35,815 <u>1,933</u> 68,068	21,575 18,452 <u>1,965</u> 41,992
	Total Assets	\$ <u>3,321,877</u>	\$ <u>910,918</u>
	Capitalization and Liabilities		
Capitalization and Non-Current Liabilities:	Retained earnings . Accumulated other comprehensive income (loss) . Long-term debt (excluding current maturities) . Retirement benefits . Contributions in aid of construction . Other long-term liabilities . Non-current liabilities directly related to assets held for sale	\$ 285,381 (139,959) 2,519,096 167,832 73,168 23,142	\$ 253,836 (130,095) 466,522 100,070 - 6,372
	and discontinued operations.	<u>51,110</u> 2,979,770	<u> </u>
Current Liabilities:	Current maturities of long-term debt Short-term borrowings . Accounts payable and accrued expenses . Accrued taxes . Customer deposits and advance payments . Customer benefits . Refundable gas and fuel costs . Other . Current liabilities directly related to assets held for sale and discontinued operations.	48,417 56,000 180,727 41,558 12,812 1,115 433 208 <u>837</u> 342,107	17,105 50,000 65,768 10,057 12,575 1,058 8,802 118 <u>1,492</u> 166,975
Commitments and Contingencies (Note 13):	Total Capitalization and Liabilities	\$ <u>3,321,877</u>	\$ <u>910,918</u>

Combined Statements of Cash Flows

Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands)

		ed September 30,
Operating Activities: Net income (loss) Depreciation and amortization. Amortization of bond discount Equity in earnings of affiliates, net of distributions. Allowance for doubtful accounts. Changes in operating assets and liabilities: Accounts receivable and accrued utility revenue. Natural gas in storage Recoverable/refundable gas and fuel costs Prepayments and deposits. Other current assets Accounts payable and accrued expenses Retirement benefits. Contributions in aid of construction Other long-term liabilities. Net change in deferred charges. Other operating activities. Net cash provided by operating activities of discontinued operations.	2011 \$ 32,406 46,552 1,135 19,861 (7,555) (44,118) 3,728 (7,992) (2,597) (1,634) 75,401 (38,940) 259 1,399 (41,358)	ed September 30, 2010 \$ (1,891) 35,602 1,087 22,948 1,136 1,622 5,567 (6,392) (624) 167 (3,035) 26,928 - 715 (29,283) 106 6,352
Net cash provided by operating activities		61,005
Investing Activities: Construction expenditures . Purchase of investment securities . Sale and maturity of investment securities . Acquisition of water utility, net of cash acquired . Acquisition of wastewater utility, net of cash acquired . Other investing activities . Net cash used by investing activities .	42,648 58,952 (779,120) <u>2,958</u>	(26,174) (45,508) 38,918 - - 2,303 (30,461)
Financing Activities: Proceeds from bank line of credit Repayment of bank line of credit Proceeds from long-term debt Principal payments of long-term debt and bond refunding. Proceeds from bond refunding Bond issuance costs Customer benefits arising from nonregulated operations distributable to gas customers	- 1,105,830 (100,531)	3,300 (10,000) - (80,684) 75,393 (1,452) (805)
Net cash provided (used) by financing activities	1,088,030	(14,248)
Net change in cash and cash equivalents		16,296
Cash and cash equivalents at beginning of fiscal year		84,272
Cash and cash equivalents at end of fiscal year	\$ <u>391,082</u>	\$ <u>100,568</u>

Combined Statements of Equity Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands)

		Accumulated Other Retained Comprehensive Earnings Income (Loss)			•	Total
September 30, 2009	\$	256,588	\$	(106,087)	\$	150,501
Comprehensive income (loss):						
Net loss		(1,891)				(1,891)
Comprehensive income of unconsolidated investment Retirement benefit liability changes				593 (24,601)	_	(24,008)
Total comprehensive loss						(25,899)
Customer benefit distributions	-	(861)	_			(861)
September 30, 2010	\$	253,836	\$	(130,095)	\$	123,741
Comprehensive income (loss):						
Net income		32,406			\$	32,406
Comprehensive income of unconsolidated investment			\$	1,994 (11,858)	_	(9,864)
Total comprehensive income						22,542
Customer benefit distributions	-	(861)	_		_	(861)
September 30, 2011	\$	285,381	\$	(139,959)	\$_	145,422

Notes To Combined Financial Statements

City of Indianapolis Department of Public Utilities d/b/a/ Citizens Energy Group and CWA Authority, Inc.

1. Nature Of Operations And Basis Of Presentation:

Nature of Operations

Citizens Energy Group and CWA Authority, Inc. (combined, the Trusts) provide energy, water and wastewater utility services to customers in and around Marion County, Indiana.

On August 11, 2010, the Board of Directors (Board) approved the Asset Purchase Agreement (APA) by and among the City of Indianapolis, the Department of Waterworks, and the Department of Public Utilities (acting by and through the Board, as trustee, in furtherance of the public charitable trust for the Water System), and the Board approved the APA by and among the City of Indianapolis, the Sanitary District of the City of Indianapolis, the Department of Public Utilities (acting by and through the Board, as trustee, in furtherance of the public charitable trust for the Wastewater System), and CWA Authority, Inc. (CWA), a new Indiana non-profit corporation created specifically for the purpose of acquiring the Wastewater System. On August 11, 2010, the Board and CWA also filed a Verified Joint Petition with the Indiana Utility Regulatory Commission (IURC), seeking, among other relief, approval of the APAs and the transactions contemplated therein. On July 13, 2011, the IURC issued an order approving the APAs and the transactions contemplated therein. Subsequently, the Board and CWA finalized the acquisition financing of the Water and Wastewater Systems. The acquisitions closed on August 26, 2011 and the results of the Water and Wastewater Systems are included in the combined financial statements beginning that day. See additional disclosures at Note 3.

Operations of the Citizens Energy Group (CEG) trust include activities in six business segments: Citizens Gas, Water, Steam, Chilled Water, Oil and Citizens Resources (Resources). Steam and Chilled Water comprise the Thermal Energy System (Citizens Thermal or Thermal). Resources includes affiliate joint venture interests, the most significant of which is ProLiance Holdings, LLC (ProLiance) as well as several wholly owned subsidiaries, one of which, Westfield Gas Corporation (Westfield Gas), is operated as a regulated natural gas distribution utility. Operations of the CWA trust include activities for the Wastewater business segment. While each of these business segments offers distinctive products and services to its customers and markets, all are dedicated to customer service excellence in providing energy or utility services. The Trusts' rates and charges for gas, steam, water and wastewater services are regulated by the IURC.

Basis of Presentation

The accompanying financial statements reflect the combined operations of commonly controlled entities, including CEG, CWA and certain non-profit instrumentalities. The accounting records conform to the accounting standards prescribed by the Federal Energy Regulatory Commission, National Association of Regulatory Utility Commissioners and generally accepted accounting principles in the United States of America. The effects of all intercompany transactions have been eliminated.

2. Summary Of Significant Accounting Policies

A. Use Of Estimates:

The presentation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities and the reported amounts of revenue and expenses. Actual results could differ from those estimates. The most significant of such estimates include unbilled revenue, Thermal contract useful lives, allowance for doubtful accounts, asset retirement obligation (Discontinued Operations, see Note 11), fair value calculations related to the application of purchasing accounting, and assumptions underlying the actuarial calculations for pension and post-retirement liabilities.

B. Property, Plant And Equipment, Depreciation And Maintenance:

Construction costs include costs directly incurred plus overhead allocation relating to payroll, administrative and general costs. Depreciation on Gas, Steam, Water and Wastewater plant is computed on a straight-line basis using rates approved by the IURC. Depreciation on Chilled Water plant is computed on a straight line basis over the estimated remaining useful lives of the various classes of depreciable plant in service. Depreciation on Oil plant is computed on a straight-line basis over the projected productive lives of the oil wells. Periodic depreciation rate studies include a review of depreciable plant remaining useful lives. Maintenance and repairs of property units are charged to expense as incurred. The Trusts utilize the composite method of depreciation. Accordingly, the original cost of depreciable property and equipment retired or replaced and the cost of removal, less salvage, are charged to accumulated depreciation. Plant, at original cost, at September 30:

	(In Thousands)			
Utility:	2011	2010	Useful Lives	
Distribution	\$ 1,774,352	\$ 548,691	15 – 65 years	
Gas Storage	84,829	84,666	33 – 60 years	
Production	43,693	41,834	50 – 75 years	
Transmission	37,616	36,193	22 – 60 years	
Treatment	1,248,900	_	40 – 50 years	
Collection	1,018,022	_	40 – 50 years	
Pumping	178,648	_	40 – 50 years	
Source of Supply	125,301	-	40 – 50 years	
General Plant	84,349	56,977	5 – 30 years	
	\$ <u>4,595,710</u>	\$ <u>768,361</u>		
Non-utility:				
Distribution	\$ 29,858	\$ 26,608	40 – 55 years	
Production	43,111	42,426	5 – 40 years	
General Plant	529	521	5 – 25 years	
	\$ <u>73,498</u>	\$ <u>69,555</u>		

Depreciation expense was \$37.5 million and \$28.6 million in 2011 and 2010, respectively. Depreciation expense as a percentage of original depreciable cost is as follows:

	2011	2010
Citizens Gas	3.6%	3.5%
Water	2.0%	_
Wastewater	2.5%	_
Steam	4.0%	4.8%
Chilled Water	3.7%	3.6%
Oil	21.8%	20.3%
Resources (Westfield Gas)	3.8%	3.5%

Interest capitalized represents the cost of borrowed funds used for construction purposes and is charged to major construction projects during the construction period with a corresponding credit to Other Interest Charges. The total amount of interest capitalized by the Trusts was \$0.9 million and \$0.1 million in 2011 and 2010, respectively.

C. Revenue Recognition:

Revenue is recorded when earned, either when the product is delivered or when services are performed. Citizens Gas, Citizens Water and CWA customer billings are rendered on a cycle basis on each working day throughout the month. Westfield Gas customer billings for the Residential rate class are rendered monthly on or near the 10th calendar day of each month, while all remaining Westfield Gas rate classes are billed near the end of the calendar month. The estimated revenue for gas and water delivered since the last customer billing dates to month-end is accrued based on actual demand data for the calendar month. The accrual for unbilled revenues is reversed in the subsequent accounting period when meters are actually read and customers are billed. Meter readings are taken as of month-end for Steam and Chilled Water customers, with billings rendered as of monthend for all such customers.

D. Inventory:

Material and supplies, maintained at average cost, are recorded as inventory when purchased and subsequently charged to expense or capitalized to plant when installed. Natural gas in storage is maintained at weighted average cost of gas.

E. Taxes:

CEG and CWA are generally subject to payroll, property (in the case of CEG and its affiliates), payment in lieu of taxes (PILOT) (in the case of CWA), utility receipts, and other miscellaneous taxes. In general, CEG and CWA are exempt from federal, state and local income taxes as either political subdivisions of the State of Indiana or pursuant to Internal Revenue Code section 115 as applicable. The income of Westfield Gas and Citizens Energy Services Corporation is not currently exempt and is, therefore, subject to federal and state income taxes. Utility receipts taxes are included in rates charged to customers in all rate regulated business units except Wastewater, which is exempt from utility receipts taxes pursuant to Indiana law. Accordingly, CEG includes these taxes received as a component of operating revenue, which totaled \$5.5 million and \$5.3 million in 2011 and 2010, respectively. The expense associated with these taxes is recorded in operating expenses as taxes.

F. Recoverable (Refundable) Gas And Fuel Costs:

The difference between actual gas costs, including unrealized gains and losses and settled amounts associated with CEG's Price Volatility Mitigation Policy (see Note 12), and the amounts of gas costs recovered by Citizens Gas and Westfield Gas through rates is deferred and recovered (or refunded) through gas cost adjustments (GCA) permitted by the IURC. Citizens Gas is authorized to change its GCA factors quarterly as a result of changes in market prices. Citizens Gas is authorized to utilize a flex mechanism in its guarterly filings to change its GCA factors within a fixed, known and measurable range, on a monthly basis, through a Monthly Price Update as a result of changes in market prices. Westfield Gas is authorized to change its GCA factors quarterly as a result of changes in market prices. The difference between actual fuel costs and the amounts of fuel costs recovered by Steam through rates is deferred and recovered (or refunded) through the fuel adjustment cost (FAC) permitted by the IURC. Steam is authorized to change its FAC factors each quarter as a result of changes in market prices.

G. Bond Issuance Costs:

Bond premiums and discounts, debt issuance costs, and retirement gains and losses are amortized over the lives of the respective issues through the effective interest method. For regulated business segments, the unamortized portion of bond issuance costs of the refunded bonds is amortized over the life of the refunding bond issue.

H. Cash And Cash Equivalents:

For purposes of the Combined Statements of Financial Position and Cash Flows, the Trusts consider investments purchased with a maturity of three months or less to be cash equivalents. The carrying value equals fair value for these financial instruments. Included in cash and cash equivalents on the Combined Statements of Financial Position are money market funds of \$240.2 million and \$88.4 million at September 30, 2011 and 2010, respectively.

I. Supplemental Disclosures Of Cash Flow Information:

	(In Th 2011	nousands) 2010
Cash paid during the year for: Interest	\$ 23,265	\$ 25,452
Non-cash investing activities were as follo Accrued construction work-in-progress Comprehensive loss on investment	ows: \$ 7,860	\$ 1,455
in affiliates Total non-cash investing activities	<u>(1,994</u>) \$ <u>5,866</u>	<u>(593</u>) \$ <u>862</u>

J. Fair Value Measurements:

In accordance with FASB guidance related to fair value measurements and disclosures, the Trusts' financial assets and liabilities have been categorized, based on the priority of the inputs to the valuation technique, into a three-level fair value hierarchy as set forth below.

The following table presents the financial assets and liabilities measured at fair value on a recurring basis, based on the hierarchy as of September 30, 2011 and 2010 (in thousands):

	2011 Fair Va	lue Measi	ureme	ents Usir	ng
Description	Quoted Prices in Active Markets for Identical Assets (Level 1)	Signific Othe Observ Inpu (Level	er able ts	Unobs Inp	ificant servable outs vel 3)
Financial Assets: Cash equivalents Bond restricted funds Derivatives Total financial assets measured at fair value	\$240,211 153,175 <u>376</u> \$ <u>393,762</u>	\$ 	-	\$ 	

	2010 Fair Value Measurements Using				
	Quoted Prices in	Signif	icant		
	Active Markets	Oth	ner	Signi	ficant
	for Identical	Obser	vable	Unobs	ervable
	Assets	Inp	uts	Inp	outs
Description	(Level 1)	(Leve	el 2)	(Lev	/el 3)
Financial Assets:					
Cash equivalents	\$ 88,434	\$	-	\$	-
Bond restricted funds	28,999		-		-
Derivatives	468		-		-
Total financial assets measured at fair value	Ċ 117 001	ć		ć	
rneasured at fair value	\$ <u>117,901</u>	ې		<u>ې</u>	_

The fair values of the bond restricted funds and derivative instruments have been determined using quoted prices in an active market. The fair value of derivatives at September 30, 2011 was \$0.4 million with a notional dollar value of \$0.9 million. The fair value of derivatives at September 30, 2010 was \$0.5 million with a notional dollar value of \$1.2 million. Gains/losses and fees associated with these derivatives, when realized, are recoverable through the Gas Cost Adjustment tracker. See additional disclosure at Note 12. There were no transfers between levels during 2011.

Management has estimated the fair value of the outstanding debt securities based on the coupons of the outstanding bonds and the current market yields. Management established the corresponding price to the call date as well as the price to maturity. The fair value was determined based on the lower of these two prices. Using this method, the estimated fair value of the debt is \$2,661.6 million and \$517.2 million at September 30, 2011 and 2010, versus carrying value of \$2,567.5 million and \$483.6 million at September 30, 2011 and 2010, respectively.

Held-to-maturity short-term investments are held at a carrying value of \$6.0 million and \$4.9 million as of September 30, 2011 and 2010, respectively, which approximated fair value.

K. Asset Impairment:

Long-lived assets and certain amortizing intangible assets held and used by the Trusts are reviewed for impairment using undiscounted cash flows, whenever events or changes in circumstances indicate that the carrying amount of these assets may not be recoverable. Measurement of an impairment loss is based on the discounted value cash flows related to these specific assets or asset group. The Thermal business segment recorded an impairment charge of \$0.9 million in 2011 for the remaining carrying amount of a customer contract intangible asset due to the closing of the customer's Indianapolis plant. See additional disclosure at Note 2.L. No impairment was recorded in 2010. The Board of Directors voted on April 11, 2007, to cease operations of Indianapolis Coke (the Manufacturing segment). Manufacturing (reported as Discontinued Operations) plant assets were \$1.9 million at September 30, 2011 and 2010, respectively, representing the estimated remaining salvage value of the plant. See additional disclosure at Note 11.

L. Intangible Assets:

The customer contracts intangible assets are finite lived and amortized on a straight-line basis over their expected useful lives which range from 20 to 30 years other than the contract discussed below. The gross value of intangible customer contracts was \$129.7 million at September 30, 2011 and 2010. Accumulated amortization for all intangible customer contracts was \$28.7 million and \$22.9 million at September 30, 2011 and 2010, respectively. Amortization expense of such assets was \$5.8 million and \$5.0 million in 2011 and 2010, respectively. Estimated aggregate amortization expenses for each of the five succeeding fiscal years are as follows:

	(In Thousands)
2012	\$ 4,222
2013	4,222
2014	4,222
2015	4,222
2016	4,222

On June 1, 2009, one Citizens Thermal customer associated with a customer contract intangible asset announced that its Indianapolis plant would be closed or sold by December 2011. The value at September 30, 2010 of the related customer contract was \$1.6 million, representing the estimated remaining discounted cash flows. The remaining carrying amount of the related customer contract was to be amortized over the remaining useful life. On July 1, 2011, the sale of the plant was completed and a \$0.9 million impairment charge was recorded on the remaining carrying amount.

M. Regulatory Developments, Assets And Liabilities:

a. Regulatory Developments

Citizens Gas

On December 16, 2010, Citizens Gas filed a petition with the IURC requesting approval of a new schedule of rates and charges. The petition also requested other approvals, including changes to the general terms and conditions for gas utility service and approval to extend the utility's Universal Service Program, which provides funding for certain low income customers. On June 30, 2011, Citizens Gas and all other parties to the proceeding filed a settlement agreement with the IURC recommending an increase to gas utility operating revenue of approximately \$9.3 million or 2.9 percent and resolving all other issues presented in the case. On August 31, 2011, the IURC issued an order approving the settlement agreement in its entirety with an effective date of September 6, 2011.

Westfield Gas

On December 31, 2008, Westfield Gas filed a petition and supporting testimony with the IURC requesting approval of a new schedule of rates and charges and certain other relief. On March 10, 2010, the IURC issued an Order approving an increase to Westfield Gas's operating revenue of \$0.6 million or 10.34 percent. The IURC also approved Westfield Gas's proposed Energy Efficiency Adjustment Rider. The IURC Order also approved new terms and conditions for Westfield Gas' provision of gas utility service, authorized Westfield Gas to recover previously incurred costs that had been deferred related to energy efficiency initiatives, approved new depreciation accrual rates, directed Westfield Gas to establish a commercial and industrial transportation rate tariff and approved a Service Agreement between Westfield Gas and CEG. The rates became effective March 15, 2010.

Citizens Thermal Steam

On November 2, 2009, Citizens Thermal filed a petition with the IURC requesting approval of a new schedule of rates and charges to increase its steam utility operating revenue and certain changes to its general terms and conditions for steam utility service. On March 19, 2010, Citizens Thermal, the Indiana Office of Utility Consumer Counselor and certain industrial customers filed a settlement agreement with the IURC, in which the parties agreed that Citizens Thermal should be authorized to increase its operating revenue by \$6.2 million or 9.2 percent and implement the proposed changes to its general terms and conditions for steam utility service. Additionally, under the settlement agreement, the settling parties agreed that the steam service contract between Citizens Thermal and National Starch and Chemical Company (National Starch) would be extended for two years from its current expiration date of February 15, 2011. On May 11, 2010, the IURC issued an Order approving the settlement agreement, with one modification described below, and authorized Citizens Thermal to implement the increase agreed to by the settling parties and the changes Citizens Thermal proposed to its general terms and conditions for steam utility service. The IURC directed Citizens Thermal to file a separately docketed proceeding regarding approval of any extension to the steam service contract between Citizens Thermal and National Starch. Citizens Thermal implemented the IURC-approved rate increase and general terms and conditions for steam utility service effective May 17, 2010. On March 17, 2011, the IURC approved an extension of the steam service contract between Citizens Thermal and National Starch.

On March 4, 2011, Citizens Thermal filed a petition seeking approval of a twenty year special contract pursuant to which Citizens Thermal would supply steam service and back-up steam service to a new hospital being constructed by the Health and Hospital Corporation of Marion County. Pursuant to the contract, Citizens Thermal will construct steam utility facilities dedicated to provide back-up steam service to the new hospital facility. Construction of the steam utility facilities is estimated to cost \$9.4 million and is expected to be completed in September 2013. The long-term contract provides revenues sufficient to ensure Citizens Thermal recovery of all operating and capital costs related to constructing, operating and maintaining the back-up steam facilities. On July 7, 2011, the IURC issued an order granting the approvals requested in Citizens Thermal's petition.

Water and Wastewater Systems

On August 11, 2010, CEG, CWA, the City of Indianapolis (City) and its Department of Waterworks and Sanitary District filed a petition seeking approval of the acquisitions of the assets of the water utility currently owned and operated by the Department of Waterworks and the assets of the wastewater utility currently owned and operated by the Sanitary District by CEG and CWA, respectively. CWA is an Indiana non-profit corporation formed by CEG, the City and its Sanitary District pursuant to an Interlocal Cooperation Agreement entered into under Indiana's Interlocal Cooperation Statute. The petition sought approval of the proposed acquisition and other related requests, including authority for CEG to adopt the rates and charges approved by the IURC for the water utility in effect at the time of the closing of the acquisitions and authority for CWA to adopt the schedule of rates and charges approved by the City-County Council of Indianapolis and Marion County for the wastewater utility in effect at the time of the closing. On April 12, 2011, CEG, CWA, the City and certain other parties to the proceeding submitted a settlement agreement for the IURC's approval. On July 13, 2011, the IURC issued an order approving the acquisitions and most aspects of the settlement agreement.

On July 29, 2011, pursuant to the IURC's directive in the July 13, 2011 Order approving the wastewater acquisition, CWA filed a petition seeking approval of the details of an environmental compliance plan recovery mechanism (ECPRM), which would facilitate CWA's recovery of certain costs incurred to comply with a federal consent decree regarding the reduction of combined sewer overflows in the City. CWA expects the IURC to issue an Order in fiscal year 2012. See additional disclosure at Note 3.

b. Regulatory Assets and Liabilities

The Trusts' rates are designed to recover the costs of providing service, thus certain items that would normally be reflected in the Combined Statements of Operations are deferred on the Combined Statements of Financial Position. Regulatory assets represent probable future revenues associated with certain incurred costs, which will be recovered from customers through the rate-making process. Regulatory assets are charged to earnings as collection of the cost in rates is recognized or when future recovery is no longer probable. Conversely, regulatory liabilities represent future reductions in revenues associated with amounts that are to be credited to expense through the rate-making process. The balance of these deferred costs was a regulatory asset of \$26.1 million and \$12.6 million at September 30, 2011 and 2010, respectively, and a regulatory liability of \$79.4 million and \$14.6 million at September 30, 2011 and 2010, respectively. The Trusts continuously monitor changes in market and regulatory conditions and consider the effects of any changes in assessing the continual applicability of the FASB guidance related to regulated entities.

Regulatory assets were comprised of the following at September 30, 2011 and 2010 (in thousands):

			Recovery/Refund	Financial Position
	2011	2010	Period	Location
Deferred Acquistion Transaction Costs	\$ 12,621	\$ -	29 - 30 years	Other deferred charges
Decoupled Sales Component	8,140	7,296	1 - 15 months	Other deferred charges
Deferred Post-Retirement Benefit Costs	1,353	1,804	through 2014	Other deferred charges
Deferred Regulatory Proceeding Costs	1,188	447	various	Other deferred charges
Price Volatility Mitigation Program	868	1,631	1 - 13 months	Recoverable gas and fuel costs
Deferred Remediation Costs	833	390	not yet refunded	Other deferred charges
Deferred Fuel Tracking Adjustments	618	-	1 - 18 months	Recoverable gas and fuel costs
Other	512	1,033	various	Other deferred charges
Total Regulatory Assets	\$ 26,133	\$ 12,601		Ū.

Regulatory liabilities were comprised of the following at September 30, 2011 and 2010 (in thousands):

	2011	2010
Contributions in Aid of Construction	\$ 73,168	\$ -
Regulatory Credit for Remediation	5,705	5,702
Deferred Fuel Tracking Adjustments	433	8,802
Other	137	126
Total Regulatory Liabilities	\$ <u>79,443</u>	\$ <u>14,630</u>

Recovery/Refund Period 40 - 50 years not yet refunded 1 - 18 months various Statement of Financial Position Location Contributions in aid of constr. Accts. payable and accr. exp. Refundable gas and fuel costs Accts. payable and accr. exp.

Statement of

N. Software Developed For Internal Use:

Internal and external costs incurred during the preliminary project stage associated with the development of internal use software are expensed as incurred. External direct costs of materials and services, internal direct payroll and payroll-related costs, and interest costs for the use of funds incurred during the application development stage associated with developing or obtaining internal use software are capitalized. Capitalized software costs were \$3.1 million and \$0.6 million in 2011 and 2010, respectively. Internal and external training and maintenance costs incurred during the post-implementation stage associated with the development of internal use software are expensed as incurred.

O. Comprehensive Income (Loss):

Comprehensive income (loss) is primarily a measure of all changes in equity of an enterprise which result from the transactions or other economic events during the period. This information is reported in the Combined Statements of Equity. CEG's components of accumulated other comprehensive income (loss) include the impact of pension and other post-retirement benefits and its share of ProLiance and Heartland Gas Pipeline, LLC (Heartland) other comprehensive income. CEG records its portion of ProLiance's and Heartland's other comprehensive income as increases or decreases to the investment account with a corresponding adjustment to other comprehensive income.

P. Customer Benefit Distribution:

CEG's Customer Benefit Distribution policy establishes a mechanism that allows for the distribution to Citizens Gas customers of certain prior period earnings from non-regulated businesses. The Board for the Trusts determines the amount of funds, if any, from non-regulated businesses to be distributed. The Board strives to employ its capital to achieve, in its judgment, an appropriate balance between short-term benefits (e.g., lower gas bills, community investment, etc.) and long-term benefits (e.g., invest to create economic benefits for the future). In September 2010, \$0.9 million was authorized and approved for distributed in calendar year 2011. In September 2011, \$0.9 million was authorized and approved for distribution as a result of fiscal year 2011 operations and will be distributable in calendar year 2012.

Q. Advances And Contributions In Aid Of Construction (CIAC):

The Water business segment may receive advances and contributions from customers, home builders and real estate developers to fund construction necessary to extend service to new areas. Water advances for construction are refundable for up to ten years as new customers begin to receive service or other contractual obligations are fulfilled. Advances not refunded within 10 years are transferred to CIAC. The balance of advances for construction included in the Water segment statement of financial position is \$14.3 million at September 30, 2011.

Contributions in aid of construction are permanent collections of plant assets or cash for a particular construction project. The IURC requires the Water and Wastewater business segments to record CIAC. The amounts of such contributions reflect construction costs not recoverable through the ratemaking process. The Trusts depreciate utility plant funded by contributions and amortize contributions balances as a reduction to depreciation expense, producing a result which is functionally equivalent to reducing the original cost of the utility plant for the contributions. The values of CIAC, net of amortization, recorded at September 30, 2011 for Water and Wastewater are \$51.4 million and \$21.8 million, respectively.

R. New Accounting Guidance:

FASB issued guidance which replaces the guantitative-based risks and rewards calculation for determining if an enterprise has a controlling financial interest in a variable interest entity (VIE) with an approach focused on identifying if the enterprise has the power to direct the activities of the VIE that most significantly impacts the entity's economic performance and (1) the obligation to absorb losses of the entity or (2) the right to receive benefits from the entity. This guidance also requires an additional reconsideration event when determining whether an entity is a VIE when any changes in facts and circumstances occur such that the holders of the equity investment lose the power from voting rights or similar rights of those investments to direct the activities of the entity that most significantly impact the entity's economic performance. It also requires ongoing assessments of whether an enterprise is the primary beneficiary of the VIE. The guidance also requires additional disclosures about the enterprise's involvement in a VIE. The Trusts adopted this guidance on October 1, 2010, which did not have any impact on the Trusts' financial position, results of operations or cash flows in the current period.

3. Acquisitions

On August 26, 2011, CEG and CWA closed on its Asset Purchase Agreements dated August 11, 2010, with the City to purchase the Water and Wastewater utility systems serving the Indianapolis area. Major assets acquired include the underground mains and services through which water and wastewater flows are distributed to and from customers, water and wastewater treatment plant facilities, and Morse and Geist reservoirs in central Indiana.

Water System

CEG acquired all of the assets which are used, necessary, and important in the operation of the Water System from the City, all of the assets of the Waterworks Department and certain liabilities and obligations of the City and the Waterworks Department in connection with the Water System. However, under the Water Asset Purchase Agreement, accounts receivable, rights to refunds, unbilled revenue (net of bad debt), trade payables, and any other current asset or liability outstanding at the acquisition date, were generally excluded from the acquisition, with the exception of cash funds relating to assumed debt, unexpended bond funds, retirement plans, and construction payables. The Water utility operations are reported as the Water business segment (see additional disclosure at Notes 10 and 13).

Wastewater System

CWA acquired all of the assets used, necessary and important in the operation of the Wastewater System and certain liabilities and obligations of the City and the Sanitary District in connection with the Wastewater System. However, under the Wastewater Asset Purchase Agreement, CWA did not acquire certain assets that were the property of the Sanitary District. The majority of these excluded assets were those related to the maintenance and operation of the stormwater system, as well as accounts and notes receivable, rights to refunds, unbilled revenue (net of bad debt), trade payables and generally any other current asset or liability outstanding at the acquisition date, with the exception of cash funds relating to assumed debt, unexpended bond funds, and construction payables. The IURC also ordered CWA to re-designate connection fees recorded as revenue by the City since January 1, 2006 as contributions in aid of construction at acquisition date. The Wastewater utility operations are reported as the Wastewater business segment (see additional disclosure at Notes 10 and 13).

Key Benefits

The Water and Wastewater utilities serving the Indianapolis area require substantial investment over the next several years to comply with federal environmental mandates and replacement of aging infrastructure. Environmental investments include expanded wastewater treatment capacity and construction of a combined sewer overflow capture, storage and conveyance system that will prevent raw sewage overflow into the Indianapolis waterways. Regardless of ownership, the required investments will require rate increases. The benefits of the acquisition of these utilities by CEG include:

A. Operational coordination – savings will be achieved by coordinating the operations and sharing services among the combined Gas, Steam, Chilled Water, Water and Wastewater business segments. While rates to support the needed investments in Water and Wastewater infrastructure will rise from current levels, rates are expected to be lower by the year 2025 than they would have been under other options available to the City.

- B. Benefits of Trust structure CEG's and CWA's structure as Public Charitable Trusts and status as governmental entities include cost and rate benefits relating to taxexempt financing access and the absence of a need for shareholder returns in rates.
- C. Purpose of the Trust the acquisition is in direct alignment with the vision of the original founders of the Public Charitable Trust which was, among other things, to provide utility services at cost to Indianapolis families and businesses and protect critical Indianapolis utility infrastructure from private monopoly ownership and partisan political control.

Consideration Transferred

The Water System was acquired through the assumption of its long-term debt outstanding at closing of \$958.5 million as well as other liabilities related to the Water System. The Wastewater System was acquired by CWA for \$797.7 million in cash and \$43.9 million in assumed outstanding indebtedness. The Water and Wastewater debt was not assumed at fair market value, as both systems are accounted for as Regulated Operations. Cash paid at closing was \$705.7 million, with the remaining \$92.0 million paid on September 30, 2011, and was financed through Wastewater utility revenue bonds issued in conjunction with the acquisition closing. See Note 6 for additional information on long-term debt issued relating to the Wastewater System.

Because the acquisitions of the systems took place late in the current reporting period, the purchase price allocation information is very preliminary. The following table summarizes the provisional purchase price allocation to assets acquired and liabilities assumed for each acquired utility:

	(In T	housands)
	Water	Wastewater
Property, Plant and Equipment	\$ 1,013,716.3	\$ 875,354.8
Investments	77,713.3	3,770.2
Cash	58,951.6	18,534.3
Other Current Assets	3,815.5	4,227.6
Deffered Charges and Other	2 470 0	
Non-Current Assets	2,476.9	
Total Assets Acquired	\$ <u>1,156,673.6</u>	\$ <u>901,886.9</u>
Long-Term Debt		
(excluding current maturities)	\$ 941,204,6	\$ 41,803.0
Retirement Benefits	106,702.2	-
Contributions in Aid of Construction	51,488.3	21,420.4
Other Long-Term Liabilities	14,308.4	1,061.7
Current Construction Payables		
and PILOT	42,970.1	39,947.7
Total Liabilities Assumed	\$ <u>1,156,673.6</u>	\$104,232.8
Net Assets Acquired	Ś -	\$ 797.654.1
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The acquisitions resulted in \$458.9 million and \$(44.4) million in excess purchase price for Water and Wastewater, respectively. Regulated Operations accounting standards requires that utility plant acquired be recorded at its original cost. The difference between original cost and estimated fair market value is the acquisition adjustment, and is reflected in Property, Plant and Equipment for financial reporting purposes. The table shown above is preliminary as the Trusts will obtain additional information for the valuation of the assets acquired and liabilities assumed. The primary areas of purchase price allocations not yet finalized include the assessment of fair values for assets and liabilities and the identification of other intangible assets, including but not limited to, goodwill. Assets and liabilities for which fair values have yet to be assessed include: property, plant and equipment, notes receivable, construction payables, contractual liabilities and environmental contingencies. The Trusts anticipate significant allocation adjustments to result from these assessments.

Related Matters

Accounts receivable and unbilled revenues, less an allowance for bad debt, were settled with the City for both Water and Wastewater, as described in the Transition Services Agreement. These are recorded in both business segments as Accounts Receivable, less Allowance for Doubtful Accounts and Accrued Utility Revenues with an offsetting payable to the City in Accounts Payable and Accrued Expenses. The amounts recorded in the Statements of Financial Position as of August 26, 2011 are summarized below. A payable to the City in the amount of \$46.8 million is included in Accounts Payable and Accrued Expenses at September 30, 2011.

	(In Th	ousands)
	Water	Wastewater
Accounts Receivable	\$ 17,925.3	\$ 14,350.9
Allowance for Doubtful Accounts	(1,316.7)	(6,120.9)
Accrued Utility Revenues	9,003.6	<u> 12,916.3</u>
Net Receivables	\$ <u>25,612.2</u>	\$ <u>21,146.3</u>
Accounts Payable and	Ć 25 (12 2	Ċ 044467
Accrued Expenses	\$ <u>25,612.2</u>	\$ <u>21,146.3</u>

Also, CWA agreed to make Wastewater Payments in Lieu of Taxes (PILOT) to the City per a schedule of payments approved by and incorporated into City-County Council Special Ordinance No. 5, 2010, passed pursuant to Indiana Code 36-3-2-10 on May 17, 2010. Annual payments range from a low of \$12.8 million in 2014, escalating to a high of \$29.4 million in 2023, and then remain in the \$22.9 to \$27.8 million dollar range until 2039, the final year. This PILOT obligation is accounted for as a property tax. At September 30, 2011, Wastewater recorded \$15.3 million in Accrued Taxes relating to the PILOT, of which \$1.4 million were expensed in 2011.

See Notes 13.b.2 and 13.b.3 for additional information regarding related contractual matters.

Acquisition Costs

Costs expended to effect the acquisitions included those incurred to bring about the acquisition transaction (Transactional costs), those incurred to acquire the financing (Financing costs) and those incurred to bring about the integration of the utilities into the Trusts (Integration costs). These costs were incurred during fiscal years 2010 and 2011. The company requested and received authority from the IURC to recover certain acquisition costs through rates. The IURC order in Cause No. 43936 allowed for the recovery of Transactional costs of up to \$14.0 million, \$7.0 million each for Water and Wastewater. As of September 30, 2011, the life-to-date Transactional costs totaled \$12.9 million, \$6.6 million of which had been expensed in 2010 in accordance with Business Combination accounting standards. Transactional costs were allocated equally to Water and Wastewater and recorded as regulatory assets (Deferred Acquisition Transaction Costs) of these business segments subsequent to the acquisitions. These assets will be amortized to expense over 30 years, consistent with the bond amortization schedules associated with the acquisition financing. This resulted in a \$6.6 million reversal in 2011 of such costs that had been expensed in 2010 in General and Administrative expenses in the Other segment (see Other segment disclosure at Note 10).

The IURC order in Cause No. 43936 also allowed for the recovery of all Financing costs incurred. Financing costs for Water and Wastewater were \$1.4 million and \$8.5 million, respectively. Financing costs were recorded as Deferred Charges. See Notes 2.G and 6 for more information.

The Integration costs totaled \$6.3 million and were allocated among all business segments expected to benefit from the acquisition. Of this total, \$3.3 million was expensed as General and Administrative expense, while \$3.0 million of capital expenditures was charged to Property, Plant and Equipment.

4. Bond Restricted Funds

Under the terms of various trust indentures, the Trusts are required to maintain bond restricted funds. These bond restricted funds are invested in short-term cash-equivalent securities. Due to the nature of these investments, cost approximates fair market value of \$153.2 million and \$29.0 million at September 30, 2011 and 2010, respectively. Gross deposits and amounts acquired to the bond restricted fund investments during 2011 and 2010 were \$163.9 million and \$42.6 million, respectively. The 2011 balances increased significantly compared to 2010 due to the debt associated with the acquisition of the Water and Wastewater utilities. Gross deposits and amounts acquired to bond restricted fund investments for Water and Wastewater in 2011 were \$124.0 million. There were no realized gains or losses associated with the sales of these investments.

5. Investment In Unconsolidated Affiliates

ProLiance, an energy marketing, management services, asset development and operations company, is an affiliation of equal ownership between Resources and Vectren Energy Marketing & Services, Inc., a wholly owned subsidiary of Vectren Corporation (Vectren), formed in March 1996. Effective June 1, 2002, Vectren and CEG agreed to split profits 61 percent and 39 percent, respectively. CEG purchased \$166.5 million and \$175.6 million of gas from ProLiance in 2011 and 2010, respectively. In addition, CEG received less than \$0.1 million in 2011 and 2010 from ProLiance as reimbursement for various general and administrative expenses. At September 30, 2011 and 2010, CEG owed ProLiance \$10.9 million and \$9.8 million, respectively, for gas purchased. ProLiance is accounted for under the equity method.

Remittance Processing Services, LLC (RPS), an affiliation of equal ownership between Resources and IPALCO Enterprises, Inc. (IPALCO) was formed in August 1996 and began providing services in February 1997. RPS provides payment processing services for CEG, IPALCO and others. CEG paid \$0.3 million to RPS for services in 2011 and 2010. CEG received less than \$0.1 million for reimbursement of payroll, employee benefit, and various general and administrative expenses paid on behalf of RPS in 2011 and 2010. RPS is accounted for under the equity method.

Heartland owns and operates an intrastate natural gas pipeline regulated by the IURC and is an affiliation of equal ownership between Resources and ProLiance. Heartland is accounted for under the equity method. CEG received storage rental fees from Heartland of \$0.6 million in 2011 and 2010.

Resources has a minority interest in BHMM Energy Services, LLC (BHMM), an entity created to provide energy facilities management services at Indianapolis Airport Authority. BHMM is accounted for under the equity method.

Summarized financial information of unconsolidated affiliates is presented below (in thousands).

Condensed Statement	ProLiance	2011 Other	Total
of Operation: Revenues Operating income (loss) Net income (loss)	\$ 1,476,721 (48,555) (51,264)	\$ 7,164 1,916 1,448	\$ 1,483,885 (46,639) (49,816)
Condensed Statement of Financial Position: Current assets Non-current assets	\$ 300,287 56,438 \$ 356,725	\$ 3,267 19,278 \$ 22,545	\$ 303,554
Current liabilities Non-current liabilities Equity	\$ 217,871 3,642 <u>135,212</u>	\$ 1,774 6,167 <u>14,604</u>	\$219,645 9,809 <u>149,816</u>
	\$ 356,725	\$ 22,545	\$ 379,270
Condensed Statement of Operation:	ProLiance	2010 Other	Total
Revenues Operating income Net income	\$ 1,533,412 10,157 10,421	\$ 7,201 2,266 1,761	\$ 1,540,613 12,423 12,182
Condensed Statement of Financial Position:			
Current assets Non-current assets	\$ 336,433 <u>59,641</u> \$ 396,074	\$ 3,116 <u>19,887</u> \$ 23,003	\$ 339,549 <u>79,528</u> \$ 419,077
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Current liabilities Non-current liabilities Equity	\$ 209,432 5,297 <u>181,345</u> \$ 396,074	\$ 1,764 6,854 <u>14,385</u> \$ 23,003	\$ 211,196 12,151 <u>195,730</u> \$ 419,077

6. Long-Term Debt

Long-term debt consisted of the following:

	(In Thousands)		
Citizens Gas Gas Utility System Revenue Refunding Bonds Series 1986B, 3.50% to 4.00%, due 2013 to 2018	2011 \$ 60,560	2010 \$ 60,560	
Gas Utility Distribution System Series 2008A, Second Lien Multi-Mode Revenue Bonds, 5.00%, due 2027 to 2030	55,850	55,850	
Gas Utility Distribution System Series 2008B, Second Lien Multi-Mode Revenue Bonds, 5.25%, due 2025 to 2027	55,855	55,855	

	(In Th 2011	iousands) 2010		(In Ti 2011	nousands) 2010
Gas Utility Distribution System Series 2008C, Second Lien Multi-Mode Revenue Bonds, 4.00% to 5.25%, due 2010 to 2021	62,965	65,680	Wastewater CWA Wastewater Utility Revenue Bonds Series 2011A, 2.00% to 5.25%, due 2012 to 2041	678,480	
Gas Utility Distribution System Series 2009A, Second Lien Revenue Refunding Bonds, 3.00% to 5.00%, due 2009 to 2018	21,500	29,955	CWA Wastewater Utility Revenue Bonds Series 2011B, 5.00% to 5.25%, due 2014 to 2041	268,015	_
Gas Utility Distribution System Series 2010A, Second Lien Revenue Refunding Bonds,	21,000	23,500	CWA Second Lien Wastewater Utility Revenue Bonds Series 2011C, 3.00%, due 2016	45,990	-
4.00% to 5.00%, due 2019 to 2024 Net Unamortized Bond Premiums	59,975	59,975	Obligation to reimburse City for debt service on Sanitary District General	47.007	
and Discounts Current Maturities	4,590 (11,695)	4,937 (<u>11,170</u>)	Obligation Bonds, see table below Net Unamortized Bond Premiums	43,903 49,021	_
Subtotal Citizens Gas Long-Term Debt Water	309,600	321,642	Current Maturities Subtotal Wastewater Long-Term Debt	<u>(2,100)</u> <u>1,083,309</u>	
Water Utility Net Revenue Bonds Series 2011A, 4.375% to 5.500%, due 2011 to 2014 Water Utility Net Revenue Bonds	19,730	-	Thermal Thermal Energy System Revenue Bonds Series 2001A, 3.80% to 5.50%, due 2004 to 2021	_	86,745
Water Othity Net Revenue Bonds Series 2011B, 4.00% to 5.00%, due 2011 to 2029 Water Utility Net Revenue Bonds	69,915	-	Thermal Energy System Series 2008, Multi-Mode Revenue Bonds, 5.00%, due 2022 to 2026	50,070	50,070
Series 2011C, 5.50%, due 2011 to 2022 Water Utility Net Revenue Bonds	77,830	_	Thermal Energy System Revenue Refunding Bonds Series 2010A, 2.00% to 5.00%, due 2010 to 2029	10,620	10,970
Series 2011D, 5.25%, due 2022 to 2025 Water Utility Net Revenue Bonds	70,410	_	Thermal Energy System Revenue Refunding Bonds Series 2010B, 1.50% to 5.00%, due 2011 to 2021	78,135	_
Series 2011E, 3.75% to 5.25%, due 2011 to 2038 Water Utility Net Revenue Bonds	101,705	_	Wishard Construction Loan (based on LIBOR plus a margin, with a rate of 0.24% at September 30, 2011), due 2012	10,447	700
Series 2011F, 4.00% to 5.00%, due 2012 to 2038	559,890	_	Net Unamortized Bond Premiums and Discounts	8,294	2,330
Water Utility Net Revenue Bonds Series 2011G, 2.00% to 5.125%, due 2012 to 2041	58,790	_	Current Maturities Subtotal Thermal Long-Term Debt	<u>(17,242)</u> <u>140,324</u>	(5,935) 144,880
District Subordinate Taxable Notes, Series 2010	315	_	Total Long-Term Debt	\$ <u>2,519,096</u>	\$ <u>466,522</u>
Second Lien Water Utility Revenue Bonds Series 2011B, 3.00%, due 2014	42,905	_			
Net Unamortized Bond Premiums Current Maturities Subtotal Water Long-Term Debt	1,753 (17,380) 985,863				

Principal maturities of long-term debt for the next five years and thereafter are as follows:

	(In Thousands)
2012	\$ 48,417
2013	49,773
2014	96,905
2015	60,886
2016	68,529
Thereafter	2,179,030
Total principal maturities	\$ <u>2,503,540</u>

Citizens Gas

The Gas Utility System (GUS) revenue refunding bonds were issued pursuant to a trust indenture dated as of July 1, 1986. These bonds are secured by and payable from the income and revenues of the Citizens Gas, Oil, Discontinued Operations and Citizens Resources segments. The Gas Utility Distribution System (GUDS) Second Lien Revenue Refunding Bonds, Series 2008A, Series 2008B, Series 2008C, Series 2009A and Series 2010A, are secured by and payable from the income and revenues of the GUDS as provided for in the respective trust indentures. The GUDS Second Lien Multi-Mode Revenue Bonds, Series 2008A, Series 2008B and Series 2008C were issued on April 10, 2008 (Series A&B) and June 10, 2008 (Series C) in conjunction with the refunding of the Series 2001 and Series 2003A bonds. The Series 2009A bonds were issued on February 17, 2009 in conjunction with a partial refunding of the Series 1998A bonds. The Series 2010A bonds were issued on March 12, 2010 in conjunction with the refunding of the remaining Series 1998A bonds. All of the Second Lien bonds are subordinate to the bonds issued under the 1986 trust indenture.

Water

The Indianapolis Local Public Improvement Bond Bank (Bond Bank) agreed to exchange its Department of Waterworks Bonds for identical bonds of CEG. CEG agreed to provide certain information on request from the Bond Bank and to pay the Bond Bank the costs of administration of the CEG Bonds acquired by the Bond Bank and services performed by the Bond Bank, the amount and nature of such costs of administration to be established in consultation with CEG.

The bonds issued in connection with the acquisition of the Water System are governed by bond indentures dated as of August 1, 2011. These bonds are secured by and payable from the net revenues of the Water System. Upon acquisition of the Water System on August 26, 2011, CEG also succeeded to the obligations of the Indianapolis Waterworks Department with respect to the \$958.3 million of Bond Bank bonds supported by the net revenues of the Water System and \$0.3 million of District Subordinate Taxable Notes. The Bond Bank debt included

seven series of bonds, issued between 2002 and 2011. Maturity dates range from 2012 to 2041 and coupon rates range from 1.5 percent to 5.75 percent.

On August 26, 2011, the Water business segment also issued \$42.9 million of Second Lien Water Utility Revenue Bonds, Series 2011B, due 2014. The Second Lien bonds are secured and payable from the net revenues of the Water System as provided in the respective bond indenture dated August 26, 2011. The series was issued at a premium of \$1.8 million. The new debt was issued as three-year fixed rate bonds with a bullet maturity on October 1, 2014. The coupon rate is 3 percent. The proceeds of this series will be used to fund capital improvements, working capital and the initial start-up costs related to the acquisition and operation of the Water System.

Wastewater

The bonds issued to fund the acquisition, start-up expenses, and capital expenditures of the Wastewater System were pursuant to Trust indentures dated as of August 1, 2011. The First Lien and Second Lien bonds are secured by and payable from the net revenues of the Wastewater System. On August 26, 2011, CWA issued \$992.5 million of Wastewater Utility Revenue Bonds. The First Lien Wastewater Utility Revenue Bonds, Series A, were issued in the amount of \$678.5 million. The series was issued at a premium of \$38.5 million. The debt was issued as fixed rate serial and term bonds maturing between 2012 and 2041, with coupon rates ranging from 2 percent to 5.25 percent. The proceeds from the 2011A Series were used to fund a portion of the acquisition of the Wastewater System, to fund the debt service reserve fund for the 2011A Series and to fund capital improvements for the Wastewater System. The Second Lien Wastewater Utility Revenue Bonds, Series 2011B, were issued in the amount of \$268.0 million. The series was issued at a premium of \$8.2 million. The debt was issued as fixed rate serial and term bonds maturing between 2014 and 2041, with coupon rates ranging from 5 percent to 5.25 percent. The proceeds from the 2011B Series were used to provide a portion of the funding for the acquisition of the Wastewater System and to fund a debt service reserve for the series. The Second Lien Wastewater Utility Revenue Bonds, Series 2011C, were issued in the amount of \$46.0 million. The series was issued at a premium of \$2.3 million. The debt was issued as a five-year fixed rate bond with a bullet maturity of October 1, 2016. The coupon rate is 3 percent. The proceeds of this series will be used to fund capital improvements, working capital and the initial start-up costs related to the acquisition and operation of the Wastewater System.

Upon acquisition, CWA also agreed to make payments to the City in order to satisfy the annual debt service payments on the outstanding principal amount of the General Obligation Sanitary District Bonds listed below. The principal amounts outstanding at September 30, 2011 are as follows:

	(In Thousands)
Wastewater General Obligation Bonds Series 1993A, 5.90%, due 2012 to 2013	\$ 6,188
Wastewater General Obligation Bonds Series 2003A, 5.250%, due 2012 to 2018	7,168
Wastewater General Obligation Bonds Series 2007C, 5.00%, due 2014 to 2018	28,570
Wastewater General Obligation Bonds Series 2007D, 0.00%, due 2012 to 2013	316
Wastewater General Obligation Bonds Series 2009A, 2.75% to 4.00%, due 2012 to 2015	1,661
Total Wastewater General Obligation Bond Debt	\$ <u>43,903</u>

Thermal

The Thermal Energy System Revenue Bonds, Series 2001A and 2001B were issued pursuant to a Thermal Energy System trust indenture dated January 1, 2001. The Thermal Energy System Revenue Bonds, Series 2008 and Series 2010B were issued on April 10, 2008 (Series 2008) and October 28, 2010 (Series 2010B) in conjunction with the refunding of the Series 2001B and Series 2001A bonds, respectively. The Series 2010A bonds were issued on March 12, 2010 in order to refund approximately \$10.0 million of interim indebtedness incurred by the Steam business segment. The bonds issued under the Thermal Energy System trust indenture are secured by and payable from all income and revenues of the Thermal Energy System provided for in the Thermal Energy System trust indenture.

On October 28, 2010, Thermal issued \$78.1 million of Thermal Energy System, First Lien Revenue Refunding Bonds, Series 2010B, due 2011 to 2021. This series was issued at a premium of \$9.3 million. The new debt was issued as fixed rate serial bonds ranging from a coupon rate of 1.5 percent for bonds maturing in 2011, increasing to 3 percent for bonds maturing through 2013, 4 percent for bonds maturing in 2014 and 5 percent for maturities thereafter. The proceeds of this series were used to refund the remaining Thermal Energy System Revenue Bonds, Series 2001A in the aggregate principal amount of \$81.2 million.

Thermal entered into a \$30.0 million, 2 year, variable interest construction loan during 2010 with J.P. Morgan Chase, the proceeds of which will be used for construction of steam and chilled water facilities at a new customer's location. The loan is secured by a subordinate lien on the income and revenues of the Thermal Energy System. At September 30, 2011 and 2010, the amount borrowed was \$10.4 million and \$0.7 million, respectively.

Covenants

The Trusts are obligated to satisfy certain covenants, including meeting certain minimum debt service coverage requirements for each bond issue. The Trusts' debt service coverage ratios, as defined by each indenture, are summarized as follows for 2011:

	Minimum Covenant Requirement	2011 Actual
GUS Revenue Refunding Bonds Series 1986B	1.40	10.51
GUDS Revenue Refunding Bonds Series 2008A, Series 2008B, Series 2008C, Series 2009A and Series 2010A Second Lien Multi-Mode Revenue and		
Revenue Refunding Bonds	1.00	1.58
Water Utility Net Revenue Bonds Series 2011A-2011G	1.10	N/A
Second Lien Water Utility Revenue Bonds Series 2011B	1.10	N/A
CWA Wastewater Utility Revenue Bonds Series 2011A-2011B	1.20	N/A
Second Lien CWA Wastewater Utility Revenue Series 2011C	e Bonds 1.10	N/A
Thermal Energy System Revenue Bonds Series 2008, 2010A and 2010B	1.00	1.74

In addition, the Trusts have covenants specifying in the event that debt service covenants cannot be met, the Trusts shall take any appropriate action under the law and within its power, to generate income and revenues of the GUS, GUDS, Water System, Wastewater System and Thermal Energy System, respectively, in the amounts required to satisfy the covenants for subsequent fiscal years. These actions include, but are not limited to, the filing of a proceeding seeking additional revenues or other relief before the IURC. At September 30, 2011, the Trusts were in compliance with all debt covenants. The first available compliance measurement for the Water and Wastewater bonds will be in September 2012.

7. Short-Term Borrowings

Citizens Gas had \$50.0 million in commercial paper outstanding at September 30, 2011 and 2010. The commercial paper has a maximum maturity of 270 days and is to be re-marketed in October 2011. The seasonal nature of Citizens Gas creates shortterm working capital needs to fund gas inventory purchases and accounts receivable during the heating season. Citizens Gas has two working capital lines of credit amounting to \$50.0 million total working capital lines of credit available on an annual basis to fund such needs. As of September 30, 2011, Citizens Gas had no amount outstanding under such lines of credit, so the entire amount remained available as specified above. One of the \$25.0 million lines of credit was renewed for a three year term in July 2010 with an interest rate of LIBOR plus 1.125 percent. The other \$25.0 million line of credit was established for a two year term in August 2010 with an interest rate of LIBOR plus 1.50 percent.

Concurrent with closing of the acquisition of the Wastewater System on August 26, 2011, the Wastewater business segment established a line of credit with Wells Fargo, N.A. The line of credit has a capacity of \$145.0 million and is intended to be used to fund Wastewater capital expenditures. As of September 30, 2011, Wastewater had no amount outstanding under such lines of credit, so the entire amount remained available as specified above. The commitment fee on the line as of September 30, 2011 is 0.3 percent. The commitment fee is based on the capacity of the line of credit and the applicable rate of interest on balances drawn on the line was 70 percent of LIBOR plus 0.8 percent as of September 30, 2011. The commitment fee and applicable rate of interest may increase or decrease over the life of the facility if changes occur to the First Lien credit ratings of the Wastewater System. The line of credit will mature on August 26, 2014.

Thermal extended its \$10.0 million working capital line of credit with J.P. Morgan Chase in June 2011 for an additional three years in order to supplement working capital requirements. As of September 30, 2011, Thermal had \$6.0 million outstanding under such lines of credit, thus \$4.0 million remained available as specified above. The \$10.0 million Thermal line of credit has a maturity date of June 2014 with an interest rate of LIBOR plus 1.42 percent.

8. Accounts Payable And Accrued Expenses

Accounts payable and accrued expenses as shown in the accompanying Combined Statements of Financial Position are comprised of the following components at September 30, 2011 and 2010, respectively:

	(In Thousands)	
	2011	2010
Accounts payable	\$ 110,955	\$ 13,539
Accrued interest	25,312	8,035
Customer credit balances	15,627	18,359
Salaries and employee benefits	12,589	10,736
Related party payable - ProLiance	10,734	9,782
Post-retirement benefits	4,336	1,914
Other	1,174	3,403
Total accounts payable and		
accrued expenses	\$ <u>180,727</u>	\$ <u>65,768</u>

9. Retirement Plans

CEG has a non-contributory defined benefit pension plan covering substantially all full-time employees. The policy of CEG is to fund amounts necessary to maintain the plan on an actuarially sound basis. Contributions are intended to provide not only benefits attributed to service-to-date but also for benefits expected to be earned in the future. CEG also assumed a defined-benefit pension plan for certain Water bargaining employees, transferred from Veolia Water North America to CEG on August 26, 2011. CEG elected to freeze the plan as of September 30, 2011, and the participants are no longer accruing benefits.

In addition to providing defined benefit pension plan benefits, CEG also offers other retirement benefits to eligible employees including a pension restoration plan, a supplemental benefits plan, thrift savings plans and post-retirement health care benefits. The pension restoration plan provides retirement benefits for employees whose retirement benefit exceeds the maximum allowable benefit under the Internal Revenue Code for qualified pension plans and thrift plans. The supplemental benefit plan was assumed by CEG on August 26, 2011. It covers certain former employees of Indianapolis Water Company.

The thrift savings plans are defined contribution plans covering most employees. CEG matches a portion of the contributions made by the employees to the savings plans. The cost to CEG for its matching portion was \$1.2 million in 2011 and 2010.

CEG provides post-retirement health and dental benefits to eligible retirees, which includes payment of up to 80 percent of single and dependent coverage premiums until age 65. Certain active non-bargaining employees, previously on the legacy Water post-retirement health plan, will receive benefits for life upon retirement. The percentage of premiums paid by CEG is dependent upon the age and years of service at the date the employee retires. The post-retirement benefit plans are unfunded. CEG accrues the expected cost of post-retirement health benefits during the years in which employees render service. This expense was \$1.0 million and \$3.5 million for 2011 and 2010, respectively. Between 1994 and 2002, in accordance with an IURC order permitting the deferral and subsequent recovery of costs in excess of pay as you go, CEG had been deferring such post-retirement benefit costs of Citizens Gas amounting to \$5.4 million. Since 2002, Citizens Gas has recovered, through its rates, \$4.0 million and \$3.6 million through September 30, 2011 and 2010, respectively, leaving a deferred balance of \$1.4 million and \$1.8 million as of September 30, 2011 and 2010, respectively. Post-retirement benefit costs applicable to the Water, Thermal, Manufacturing and Oil segments have not been deferred.

CEG also assumed responsibility for benefits of the legacy Water plan with respect to employees that were retired (as well as eligible dependents) as of August 26, 2011. These benefits continue for the life of the participants. A restricted funds trust (Grantor Trust) had been established by previous owners of the Water operations to fund retiree medical benefit obligations of the legacy Water plan. Contributions to the trust had been made periodically by the previous owners. CEG acquired the Grantor Trust as part of the acquisition and continues to make contributions to the trust from operating revenues of the Water System as authorized by the IURC. Benefits are paid from the Grantor Trust.

The following table sets forth the funded status of the defined benefit pension and other post-retirement benefit plans as of the measurement date, reconciled with the amount reported in the Trusts' Combined Statements of Financial Position at September 30, 2011 and 2010:

	Defined Benefit Pension (In Thousands)		Other Benefits (In Thousands)	
Projected Benefit Obligation (PBO) Plan assets at fair value Funded status	2011 \$ 285,452 	2010 \$ 253,833 <u>168,979</u> \$ <u>(84,854</u>)	2011 \$ 76,642 \$ <u>(76,642</u>)	2010 \$ 31,534 \$ <u>_(31,534</u>)
Amounts recognized in the Combined Statements of Financial Position consist of: Current liability Non-current liability Net amounts recognized	\$	\$(<u>84,854</u>) \$ <u>(84,854</u>)	\$ (4,875) _(71,767) \$ <u>(76,642</u>)	\$ (2,509) (29,025) \$ <u>(31,534</u>)
Amounts in Accumulated Other Comprehensive Income (AOCI) not in costs*: Unrecognized transition obligation Unrecognized prior service cost Unrecognized actuarial loss Total Amounts in AOCI	\$ - 2,808 <u>124,875</u> \$ <u>127,683</u>	\$	\$ 1,192 (4,668) <u>10,278</u> \$ <u>6,802</u>	\$ 1,780 433 <u>8,810</u> \$ <u>11,023</u>

* The amounts expected to be recognized in 2012 out of AOCI, are \$7.7 million for the defined benefit pension plan and \$0.8 million for the other benefits.

The net periodic benefit cost for these plans included the following components:

		nefit Pension busands) 2010		Benefits ousands) 2010
Service cost-benefits attributed to service during the period Interest cost Actual loss (gain) on assets	\$ 6,458 12,476 2,896	\$ 5,152 11,866 (11,203)	\$ 1,163 1,494 -	\$ 767 1,177
Amortization of transition obligation Amortization of prior service cost	362	479	588 135	589 127
Amortization of loss Deferred actuarial (loss) gain Net periodic benefit cost	6,727 <u>(15,609</u>) 13,310	5,106 (733) 10.667	- <u>224</u> 3.604	- (<u>131</u>) 2.529
Curtailment expense (gain)** loss Adjustment for termination benefit Total expense for the year	(3,387) \$ <u>9,923</u>	- - \$ <u>10,667</u>	(46,242) \$ <u>(42,638)</u>	1,413 <u>1,432</u> \$ <u>5,374</u>

** The aforementioned pension plan freeze as of September 30, 2011 resulted in a curtailment gain of \$3.4 million. A curtailment gain of \$46.2 million was recognized when the benefits of 177 active participants of the aforementioned legacy Water postretirement benefit plan were reduced and prior service was eliminated upon transfer to the CEG post-retirement benefit plan. FASB guidance provides that planned or anticipated amendments, terminations or curtailments are not reflected in the liability assumed as of the acquisition date. Such activities are recognized in the post-combination financial statements in accordance with FASB guidance.

Assumptions used to determine benefit obligations at September 30 were as follows:

	CEG D)efined	CEG	Other
	Benefit	Pension	Ber	nefit
	2011	2010	2011	2010
Average discount rate	4.54%	5.00%	4.13%	4.30%
Rate of increase in future compensation levels	3.50%	3.50%	-	-
	1101001	Defined Pension 2010		
Average discount rate Rate of increase in future	4.21%	-		
compensation levels	3.50%	-		

Assumptions used to determine net periodic benefit cost at September 30 were as follows:

	CEG Defined Benefit Pension		CEG Other Benefit	
	2011	2010	2011	2010
Average discount rate Rate of increase in future	5.00%	5.50%	4.30%	5.18%
compensation levels Expected long-term rate	3.50%	3.50%	-	-
of return on assets	6.71%	7.50%	-	-
		Defined Pension 2010		
Average discount rate Rate of increase in future	4.47%	-		
compensation levels Expected long-term rate	3.50%	-		
of return on assets	6.71%	-		

Assumed health care cost trend rates at September 30 were as follows:

		Other nefit
	2011	2010
Health care cost trend rate assumed for next year Rate to which the cost trend rate is assumed to decline	8.50% 5.00%	9.00% 5.00%
Year that the rate reaches the ultimate trend rate	2018	2018

To calculate the expected long-term rate of return on assets, CEG used the plan assets fair market value and an expected long-term rate of return, based on a targeted 60 percent equity and 40 percent debt allocation for the plan.

Assets of the defined benefit pension plan consist principally of investments in long-term and intermediate-term fixed income securities and common stocks. The measurement date of September 30 was used to determine the pension cost for the years 2011 and 2010.

The following table presents the pension assets measured at fair value on a recurring basis, based on the hierarchy as of September 30, 2011 and 2010 (in thousands):

			-
Description	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
Pension Assets: Cash equivalents Equities Fixed income Other assets Total pension assets measured at fair value	\$ 9,257 93,532 72,265 <u>656</u> \$ <u>175,710</u>	\$ - - - \$	\$ - - - \$
Description	2010 Fair Va Quoted Prices in Active Markets for Identical Assets (Level 1)	lue Measureme Significant Other Observable Inputs (Level 2)	ents Using Significant Unobservable Inputs (Level 3)
Pension Assets: Cash equivalents Equities Fixed income Other assets Total pension assets measured at fair value	\$ 4,254 100,175 63,161 <u>1,389</u> \$168,979	\$ - - -	\$

See Note 2.J for additional guidance on fair value measurement.

CEG's pension plan weighted-average asset allocation as of September 30, 2011 and 2010, by asset category is as follows:

	2011	2010
Equity securities	57%	60%
Debt securities	38%	37%
Other	<u> </u>	3%
Total	100%	100%

The primary investment objective of the retirement funds is to earn a reasonable rate of return over a market cycle within a prudent level of risk. These investment objectives are long-term in nature.

Employer contribution, participant contributions and benefits paid during the year:

	Defined B	Othe	Other Benefits			
	(In Th	iousands)	(In Th	(In Thousands)		
	2011	2010	2011	2010		
Employer contributions	\$ 13,349	\$ 9,817	\$ 2,685	\$ 1,828		
Participant contributions	-	-	504	551		
Benefits paid	11,809	11,166	3,190	2,379		

2011 Fair Value Measurements Using

CEG expects to contribute, at a minimum, \$14.8 million to the pension plans for 2012. The following retirement benefit payments, which reflect future service, as appropriate, are expected to be paid:

	Defined Benefit Pension (In Thousands)	Other Benefits (In Thousands)
2012	\$ 12.472	\$ 4.875
2013	13,028	4,802
2014	13,201	4,945
2015	14,099	5,084
2016	14,563	5,280
Years 2017-2021	85,029	30,676

Assumed health care cost trend rates have a significant effect on the amounts reported for health care plans. A one-percentage increase in assumed health care cost trend rates would have the following effects:

	(In Th	nousar	nds)
	2011		2010
Effect on total of service and interest cost	\$ 856	\$	221
Effect on post-retirement benefit obligation	8,214		2,587

10. Financial Segment Information

Operations of the CEG trust include activities in six business segments: Citizens Gas, Water, Steam, Chilled Water, Oil and Resources. In addition to these business segments, an Other segment is utilized to capture non-revenue generating segment costs (see discussion below). Operations of the CWA trust include activities for the Wastewater business segment. The Chief Executive Officer is the chief operating decision maker for the Trusts.

Citizens Gas activities include purchasing natural gas; operating underground natural gas storage and liquefied natural gas storage facilities in Indiana; and distributing natural gas to residential, commercial and industrial customers located in Marion County, Indiana.

Water activities include the treatment and distribution of drinking water to residential, commercial and industrial customers located in and around Marion County, Indiana.

Wastewater activities include wastewater collection and treatment services for residential, commercial and industrial customers located in and around Marion County, Indiana.

Steam activities include the production, purchase and distribution of steam for use in industrial processes and heating buildings in the Downtown Indianapolis area. Chilled Water activities include the production and distribution of chilled water for use in cooling buildings in the central downtown area.

Oil activities include the production and sale of crude oil from reserves discovered in connection with development of underground natural gas storage fields.

Resources has invested in affiliate joint venture interests, the most significant of which is ProLiance, as well as several wholly owned subsidiaries, one of which (Westfield Gas) is operated as a regulated natural gas distribution utility, in order to broaden the business activities of the Trusts and to ultimately provide enhanced benefits to the Trusts' beneficiaries.

Other includes certain non-profit instrumentalities, as well as, advertising and philanthropic costs that are not recoverable through rates and are funded by contributions from nonregulated segments. Other also includes a shared services group comprised of various administrative and operational departments that provides support services to each of the Trusts' business segments, certain affiliates and the Trusts as a whole, and charges the associated cost of the services to the appropriate segment. Management reviews the allocation methodology for the shared services group on a regular basis and refines the methodology as necessary. Additionally, Other includes expensed costs relating to Water and Wastewater asset acquisition activities in 2010, which became probable of recovery in 2011 and have been reversed and recorded as a regulatory asset. The regulatory asset could not be recorded until receipt of the IURC Order approving the acquisition which is why such costs were necessarily expensed in 2010 (see additional disclosures at Notes 2.M.a and 3). The former Manufacturing business segment has been reported as Discontinued Operations and is also included in Other.

Operating revenues and operating expenses are set forth in the Combined Statements of Operations. Operating income represents operating revenues less operating expenses directly attributable to the segments and an allocation of certain operating expenses benefiting each.

Segment information as of and for the years ended September 30, 2011 and 2010 is summarized as follows:

Segment Footnote - Combined Statement of Operations

Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands)

For Fiscal Year Ended September 30, 2011

	Citizens Gas		Waste- water	Steam	Chilled Water	Oil	Resources	Other	Total
Operating revenues: Utility operating revenues Non-utility operating revenues Total operating revenues	\$ 309,362 309,362	\$ 20,540 	\$ 15,418	\$ 68,796	\$ - <u>38,506</u> 38,506	\$ - 6,157 6,157	\$ 4,678 148 4,826	\$ -	\$ 418,794 44,811 463,605
Total operating revenues	309,302	20,340	10,410	00,790	36,300	0,137	4,020	-	403,003
Operating expenses: Cost of goods sold: Utility cost of goods sold	172,969) –	-	37,931	-	-	2,383	-	213,283
Non-utility cost of goods sold			-	-	12,507	-	-	-	12,507
Total cost of goods sold	172,969	-	-	37,931	12,507	-	2,383	-	225,790
Other operations and maintenance General and administrative Curtailment of acquired benefit plans	39,819 55,090	4,140	5,062 2,225 -	14,695 9,238	4,754 3,547 -	1,333 418	215 3,685	597 (6,802) -	70,011 71,541 (49,629)
Depreciation and amortization	17,990		4,975	5,038	5,490	327	413	6,556	43,377
Taxes	7,959		1,423	1,140	1,718	102	664	110	14,589
Total operating expenses	293,827	(37,892)	13,685	68,042	28,016	2,180	7,360	461	375,679
Total operating income (loss)	15,535	58,432	1,733	754	10,490	3,977	(2,534)	(461)	87,926
Other income (expense)-net:									
Interest income	199	18	-	-	3	1	89	(1)	309
Other	83		-	(80)	15	-	3	4,302	4,335
Total other income (expense)	282	30	-	(80)	18	1	92	4,301	4,644
Income (loss) before equity in earnings of affiliates and interest charges	15,817	58,462	1,733	674	10,508	3,978	(2,442)	3,840	92,570
Equity in earnings of affiliates			-	-	-	-	(19,282)	-	(19,282)
Interest charges: Interest on long-term debt Other interest including net premium	15,844	5,030	4,974	2,906	3,179	-	-	-	31,933
(discount) amortization	2,431	(10)	(512)	(41)	1,551	-	1	(24)	3,396
Total interest charges	18,275		4,462	2,865	4,730	-	1	(24)	35,329
Income (loss) from continuing operations	(2,458	53,442	(2,729)	(2,191)	5,778	3,978	(21,725)	3,864	37,959
Loss from discontinued operations		. <u> </u>		-	_	_	_	(5,553)	(5,553)
Net income (loss)	\$ <u>(2,458</u>) \$ 53,442	\$ (2,729)	\$ (2,191)	\$ 5,778	\$ 3,978	\$ (21,725)	\$ (1,689)	\$ 32,406

Segment Footnote - Combined Statement of Operations

Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands) For Fiscal Year Ended September 30, 2010

	Citizens Gas	Water	Waste- water	Steam	Chilled Water	Oil	Resources	Other	Total
Operating revenues:	0	Water	Water	Stearn	Water	011	Resources	Other	10101
Utility operating revenues	\$ 321,829	\$ -	\$ -	\$ 69,790	\$ -	\$ -	\$ 3,952	\$ -	\$ 395,571
Non-utility operating revenues		-	-	-	37,762	5,218	2,153	-	45,133
Total operating revenues	321,829	-	-	69,790	37,762	5,218	6,105	-	440,704
Operating expenses:									
Cost of goods sold: Utility cost of goods sold	188,040	_	_	42,414	_	_	2,347	_	232,801
Non-utility cost of goods sold	- 100,040	-	-	- 12, 12	11,689	-	2,54/	-	11,689
Total cost of goods sold	188,040	-	-	42,414	11,689	-	2,347	-	244,490
Other operations and maintenance	39,418			14,309	4,105	1,338	246	-	59,416
General and administrative	47,881	-	-	8.036	3,193	378	4,806	(4,905)	59,389
Depreciation and amortization	18,030	-	_	4,420	5,355	410	372	5,116	33,703
Taxes	7,166	-	-	1,099	1,704	66	266	155	10,456
Total operating expenses	300,535	-	-	70,278	26,046	2,192	8,037	366	407,454
Total operating income (loss)	21,294	-	-	(488)	11,716	3,026	(1,932)	(366)	33,250
Other income (expense)-net:									
Interest income	516	-	-	1	1	2	73	3	596
Other	129	-	-	-	(328)	-	(167)	(8,995)	(9,361)
Total other income (expense)	645	-	-	1	(327)	2	(94)	(8,992)	(8,765)
Income (loss) before equity in earnings of									
affiliates and interest charges	21,939	-	-	(487)	11,389	3,028	(2,026)	(9,358)	24,485
Equity in earnings of affiliates	-	-	-	-	-	-	4,892	-	4,892
Interest charges:									
Interest on long-term debt	16,265	-	-	3,369	4,049	-	163	-	23,846
Other interest including net premium (discount) amortization	2,815	-	-	70	(51)	-	-	-	2,834
Total interest charges	19,080	-	-	3,439	3,998	-	163	-	26,680
Income (loss) from continuing operations	2,859	-	-	(3,926)	7,391	3,028	2,703	(9,358)	2,697
Loss from discontinued operations		-	-	-	-	-	-	(4,588)	(4,588)
Net income (loss)	\$ <u>2,859</u>	\$ -	\$ -	\$ (3,926)	\$ 7,391	\$ 3,028	\$ 2,703	\$ (13,946)	\$ (1,891)

Segment Footnote - Combined Statement Of Financial Position

Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands) At September 30, 2011

	Citizens Gas	Water	Waste- water	Steam	Chilled Water		Oil	Resources	Other	Total
Assets										
Property, Plant and Equipment Intangibles Investments Current Assets Deferred Charges and Other	\$ 292,046 - 18,747 150,288	\$ 1,013,125 84,419 138,434	\$ 884,022 72,420 212,194	\$ 56,414 23,055 5,537 13,758	\$ 60,778 77,967 5,309 15,961	Ş	712 - 978	\$ 8,784 - 59,025 34,395	\$ 13,067 - 625 11,749	\$ 2,328,948 101,022 246,082 577,757
Non-Current Assets	30,635	10,631	14,589	2,929	1,187		82	615	7,400	68,068
Total Assets	\$ <u>491,716</u>	\$ 1,246,609	\$ 1,183,225	\$ 101,693	\$ 161,202	\$	1,772	\$ 102,819	\$ 32,841	\$ 3,321,877
Capitalization and Liabilitie	S									
Retained Earnings and Accumulated OCI Long-Term Debt Retirement Benefit and Other	\$2,857 309,600	\$	\$ (2,729) 1,083,308	\$ 5,174 66,870	\$ 65,222 73,454	Ş	1,137 -	\$ 100,296 -	\$ (83,866) -	\$ 145,422 2,519,096
Long-Term Liabilities Current Liabilities	49,603 129,656	115,312 88,102	22,826 79,820	8,105 21,544	4,616 17,910		379 256	300 2.223	114,111 2,596	315,252 342,107
Total Capitalization and Liabilities	\$ <u>491,716</u>	\$ 1,246,609	\$ 1,183,225	\$ 101,693	\$ 161,202	\$	1,772	\$ 102,819	<u>\$ 32,841</u>	\$ 3,321,877

Segment Footnote - Combined Statement Of Financial Position

Citizens Energy Group and Subsidiary and CWA Authority, Inc., Indianapolis, Indiana (In Thousands) At September 30, 2010

Assets		Citizens Gas		Water		Waste- water	Steam	Chilled Water		Oil	Resources	Other		Total
Property, Plant and Equipment Intangibles Investments Current Assets Deferred Charges and Other Non-Current Assets	Ş	285,003 - 18,842 159,000 33,291	Ş	-	\$	-	\$ 51,027 25,603 5,440 13,609 2,135	\$ 52,293 81,206 5,185 9,052 3.047	Ş	957 - 1,216 79	\$ 8,488 - 77,432 36,562	\$ 26,869 - 2,579 8,563 3,440	Ş	424,637 106,809 109,478 228,002 41,992
Total Assets	Ś	496,136	Ś	-	Ś	_	\$ 97,814	\$ 150,783	Ś	2,252	\$ 122,482	\$ 41,451	Ś	910,918
Capitalization and Liabilities														
Retained Earnings and Accumulated OCI Long-Term Debt Retirement Benefit and Other	\$	(2,460) 321,642	Ş	-	Ş	-	\$ 7,276 68,975	\$ 59,903 75,905	Ş	1,696	\$ 125,094 -	\$ (67,768) -	Ş	123,741 466,522
Long-Term Liabilities Current Liabilities	_	59,150 117,804		-		-	7,967 13,596	4,918 10,057		306 250	615 (3,227)	80,724 28,495		153,680 <u>166,975</u>
Total Capitalization and Liabilities	\$_	496,136	\$	_	Ş	-	\$ 97,814	\$ 150,783	\$	2,252	\$ 122,482	\$ 41,451	\$	910,918

Capital Expenditures – Accrual Basis

	Capital B	Expenditures
	(In Th	nousands)
	2011	2010
Citizens Gas	\$ 19,505	\$ 19,940
Water	1,315	-
Wastewater	13,032	-
Steam	7,148	3,355
Chilled Water	10,260	844
Oil	72	195
Resources (Westfield Gas)	77	68
Other	<u>1,894</u>	3,227
Total	\$ <u>53,303</u>	\$ <u>27,629</u>

Additional Thermal Financial Information

Additional Thermal financial information as of and for the years ended September 30, 2011 and 2010 is summarized as follows:

Net Income	Ś	(In ⊤ 2011 3.587	hous Ś	ands) 2010 3.465
Total Liabilities	Ŷ	192,499	Ç	-,
				181,418
Equity		70,396		67,179
Interest Charges on Long-Term Debt		6,085		7,418
Cash Flow Information: Cash and Cash Equivalents, Beginning of Fiscal Year Cash Provided by Operating Activities	\$	13,928 31,575	\$	7,627 16,576
Cash Used in Investing Activities		(17,779)		(7,746)
Cash Used in Financing Activities	_	(4,742)	_	(2,529)
Cash and Cash Equivalents,				
End of Fiscal Year	\$_	22,982	\$_	13,928

11. Manufacturing Discontinuation Of Production And Related Asset Retirement Obligations

The Manufacturing segment, d.b.a. Indianapolis Coke, ceased operations on July 13, 2007. Final costs relating to the closure, including liquidation of inventories, plant demolition and environmental remediation are reflected in the accompanying financial statements in accordance with FASB guidance related to exit or disposal cost obligations. The costs of demolition and remediation will continue for several years. Current estimates of these costs are included in the financial statements as part of the asset retirement obligation. The major classes of assets and liabilities of the Manufacturing segment (reported as Discontinued Operations in Other) as of fiscal years ended September 30, 2011 and 2010 are as follows:

	(In Thousands)				
		2011		2010	
Current Assets	\$	583	\$	4,476	
Deferred Charges and Other					
Non-Current Assets		<u>1,933</u>	_	1,965	
Total Assets	\$_	2,516	\$_	6,441	
Retained Earnings and Accumulated OCI	\$	(49,827)	\$	(42,560)	
Retirement Benefit and Other					
Long-Term Liabilities		51,110		47,238	
Current Liabilities	_	1,233	_	1,763	
Total Capitalization and Liabilities	\$	2,516	\$_	6,441	

For fiscal years ended September 30, 2011 and 2010,

Discontinued Operations operating expenses were \$5.6 million and \$4.6 million, respectively.

The activity for fiscal years 2010 and 2011 for the asset retirement obligation liability is as follows:

	(In Thousands)
Asset retirement obligation at 9/30/09	\$ 30,171
Accretion expense	3,643
Remediation liabilities settled	(607)
Asset retirement obligation at 9/30/10	33,207
Accretion expense	4,081
Demolition liabilities settled	(59)
Remediation liabilities settled	(1,274)
Asset retirement obligation at 9/30/11	\$ <u>35,955</u>

12. Derivatives And Hedging

CEG's Price Volatility Mitigation Policy sets guidelines for using selected financial derivative products to support prudent risk management strategies within designated parameters. CEG's objectives for using derivatives are to decrease the volatility associated with fluctuating natural gas prices. CEG enters into natural gas options purchased and sold on the New York Mercantile Exchange. These instruments, in conjunction with physical gas supply contracts, are designated to cover estimated gas customer requirements. Such energy contracts, to the extent they are not considered "normal" as defined by FASB guidance, are recognized at fair value as derivative assets or liabilities on the Combined Statements of Financial Position. Gains/losses and fees associated with these derivatives, when realized, are recoverable through the Gas Cost Adjustment tracker. Accordingly, the offset to the change in fair value of these derivatives is recorded as a regulatory asset or liability.

The following tables present information (in thousands) about CEGs' derivative instruments and hedge activities. The first table provides a financial position overview of CEG's Derivative Assets and Liabilities as of September 30, 2011 and 2010, respectively, while the latter table provides a breakdown of the related impact on the results of operations for the fiscal years ended September 30, 2011 and 2010, respectively. CEG recovers all derivative costs through its regulatory mechanism for gas cost adjustments; hence there is minimal financial risk to CEG associated with these derivative instruments.

		Statement of		
	Derivative	Financial Position	Derivative	Derivative
Derivative Instrument	Designation	Location	Assets Fair Value	Liabilities Fair Value
Commodity contracts	Not accounted for as a hedge (1)(2)	Other Investments	\$1,114	\$(738)
	<u>2010 F</u>	air Value of Derivative Instru	uments	
		Statement of		
	Derivative	Financial Position	Derivative	Derivative
Derivative Instrument	Designation	Location	Assets Fair Value	Liabilities Fair Value
Commodity contracts	Not accounted for as a hedge (1)(2)	Other Investments	\$1,547	\$(1,079)

2011 Fair Value of Derivative Instruments

(1) Commodity contracts represent exchange-traded options. These contracts qualify for net presentation on the Combined Statements of Financial Position.

(2) The fair value shown for the commodity contracts is comprised of derivative volumes totaling 4.7 million and 4.4 million dekatherms at September 30, 2011 and 2010, respectively. These volumes are disclosed in absolute terms, not net.

Unrealized gains and losses and settled amounts are initially recognized on the Combined Statements of Financial Position as a deferred recoverable cost, a regulatory asset or liability, and ultimately recognized on the Combined Statements of Operations as Cost of Goods Sold when those costs are recovered through gas rate adjustments. The amount of realized gain included in recoverable gas costs was \$0.9 million and \$1.6 million at September 30, 2011 and 2010, respectively. The margin asset was less than \$0.1 million at September 30, 2011 and 2010.

Derivative Impact on Statement of Operations

Derivative Instrument	Statement of Operations			
	Derivative Designation	Location	September 30, 2011	
Commodity contracts	Not accounted for as	Gain in Utility Cost of	\$2,385	
	a hedge	Goods Sold		
	Derivative Impact on S	tatement of Operations		
		Statement of Operations		
Derivative Instrument	Derivative Designation	Location	September 30, 2010	
Commodity contracts	Not accounted for as	Gain in Utility Cost of	\$7,622	
	a hedge	Goods Sold		

The derivative impact in utility cost of goods sold is recovered through regulatory gas rate adjustments in subsequent months, which is reflected in Utility Operating Revenue. The derivative impact on cash flow for the fiscal years ended September 30, 2011 and 2010 was an increase of \$0.9 million and \$3.2 million, respectively.

13. Commitments And Contingencies

a. Environmental Commitments and Contingencies

The Trusts are subject to various environmental laws and regulations and believe they are in material compliance with existing federal, state and local statutes, ordinances, rules and regulations governing environmental matters. The Trusts have no way of estimating the enactment or promulgation of future environmental laws and regulations.

Langsdale Environmental Remediation

A merchant coke plant operated at CEG's Langsdale property until 1952. The plant was incorporated into the Trust in 1935 with the consolidation of assets to become the Public Charitable Trust. Available records indicate the plant was out of service from 1931 until 1943, at which time the U.S. Department of Defense ordered that the plant be recommissioned to support domestic production associated with World War II. As a result of these operations, CEG has reason to believe there may be environmental impacts that will require remediation. However, because the full nature and extent of the environmental impacts has not yet been determined, CEG cannot estimate the costs associated with environmental remediation of this site.

Water System

The Water System, acquired on August 26, 2011, is currently in compliance with the requirements of the Clean Water Act, the Safe Drinking Water Act, the Disinfectants and Disinfection Byproducts Rule, the Enhanced Surface Water Treatment Rule, the Radon Rule and other applicable laws, except to the extent that such non-compliance would not have a material adverse effect on the Water System. The Environmental Protection Agency (EPA) Long Term Enhanced Surface Water Treatment Rule (Rule) will require the Water System to change certain of its water treatment processes to comply with the Rule. Under those Rules such capital improvements are required to be completed by April 2012, subject to certain extensions. Among the required improvements are ultra violet upgrades to treatment plants. CEG estimates the cost of these upgrades to be \$7.0 million.

Wastewater System

The Wastewater System, also acquired on August 26, 2011, is subject to wastewater collection and treatment requirements under both federal and state law. Those requirements are contained in a National Pollutant Discharge Elimination System (NPDES) permit. Both EPA and Indiana Department of Environmental Management (IDEM) have jurisdiction over the Wastewater System. As authorized by the Clean Water Act, the NPDES permit program controls water pollution by regulating point sources that discharge pollutants into water of the United States.

Combined Sewer Overflows and Long-Term Control Plan: As

was the common engineering practice during the early 1900's, the older portion of the Wastewater System was designed to carry both stormwater and sanitary waste. In times of wet weather, the capacity of the combined portion of the System can be overloaded. Combined sewer overflow (CSO) outfalls that discharge to various Indianapolis waterways were constructed as relief points to prevent combined stormwater and sewage from backing up into homes, businesses and streets. The EPA requires communities to implement specific minimum controls and to develop and implement long-term control plans (LTCPs) to reduce CSOs by separating sewers and maximizing the capacity to treat stormwater and wastewater. The City, EPA, and the U.S. District Court entered into a Consent Decree in 2006 that established a long-term control plan to address the system's overloaded combined sewer overflows. The plan established a twenty (20) year schedule for the required Wastewater System improvements. Upon acquisition of the Wastewater System, CWA assumed the obligations under the Consent Decree, CWA has agreed to:

- A. Achieve full operational status to implement thirty-two (32) combined sewer overflows (CSO) control measures along five (5) waterways designed to significantly reduce raw sewage overflows from the combined sewer system and achieve full operational status by December 31, 2025; and
- B. By December 31, 2015, eliminate chronic overflows of sanitary sewer discharges (SSDs) from seven (7) locations in the separated sanitary Wastewater System.

When expressed in nominal dollars, CWA estimates that the projected cost of the Consent Decree, including capital and operation and maintenance costs, is approximately \$1.7 billion.

Septic Tank Elimination Projects: As part of the Wastewater System acquisition, CWA agreed to finance, construct, implement and complete certain Septic Tank Elimination Projects (STEP) to provide for the extension of sanitary sewers into certain unsewered areas in Indianapolis with a planned capital cost of \$95.8 million.

b. Legal Contingencies and Contractual Commitments

b.1 Legal Contingencies

The Trusts are party to litigation in the normal course of business in which the payments for damages may be substantial but cannot be determined. Management regularly analyzes current information and, as necessary, provides accruals for probable liabilities on the eventual disposition of these matters. Management believes that these matters ultimately will be resolved in a manner which will not materially adversely affect the financial position, operations, equity or cash flows of the Trusts.

b.2 Water System Contractual Commitments

Asset Purchase Agreement

Pursuant to the Waterworks Asset Purchase Agreement, CEG as trustee of the public charitable trust for the Water System assumed the liabilities of the City and the City's Department of Waterworks related to the Waterworks System and the Acquired Assets under the Waterworks System Asset Purchase Agreement, other than Excluded Liabilities as defined therein, including litigation against either Seller related to the Waterworks System or the Acquired Assets, performance obligations under all Assigned Contracts as defined, the Retiree Medical Benefits as defined in the agreement and described below and the Assumed Debt Obligations.

In addition, CEG agreed that the rates described in the IURC order of February 2, 2011 related to the Departments of Waterworks petition requesting a rate increase would remain in effect for at least two years after the closing of the transaction, subject to certain specified exceptions.

Further Assurances Agreement

In connection with the Water System acquisition transaction in August 2011, CEG entered into an Agreement Regarding Certain Further Assurances with the City and the City's Department of Waterworks (the Department) whereby Citizens agreed that it would assume the Department's liability under the City of Indianapolis, Indiana Waterworks District Subordinate Taxable Notes, Series 2010 (the SRF Loan), which SRF Loan has a maximum principal amount of \$1.2 million, bears 0 percent interest and is subject to forgiveness on March 30, 2014 in accordance with the Financial Assistance Agreement executed in connection therewith. Actual amount of principal borrowed and forgiven on December 9, 2011 was \$0.3 million.

Transition Services Agreement

In connection with the Water System acquisition transaction in August 2011, CEG entered into a Transition Services Agreement with the City and the City's Department of Waterworks whereby CEG agreed to a mechanism for the proration of pre- and postclosing current assets and current liabilities of the Wastewater System as well as the specific treatment of outstanding system accounts receivable, trade payables and purchase orders, all as required by the Asset Purchase Agreement pursuant to which Citizens acquired the Water System. To date, in accordance with the Asset Purchase Agreement and the Transition Services Agreement, CEG has paid the City an amount equal to \$22.3 million as settlement for outstanding accounts receivable as of the closing date and has agreed to be responsible for \$5.3 million constituting trade payables relating to the Water System.

Grant of Option to Purchase Real Estate (Option Agreement)

In connection with the Water System acquisition transaction in August 2011, CEG entered into a Grant of Option to Purchase Real Estate with the City and the City's Department of Waterworks whereby CEG granted an exclusive and irrevocable option to purchase certain real estate located in Marion County, Indiana until the earlier of (i) the tenth anniversary of August 26, 2011, or (ii) if the City has not exercised its option within sixty (60) days after receiving the Option Termination Notice (as defined in the Option Agreement). The City may exercise the option and purchase the real estate for \$6.5 million pursuant to the terms and conditions of the Option Agreement.

Employee Benefit Plan Transfer and Assumption Agreement

In connection with the Water System acquisition transaction in August 2011, CEG entered into an Employee Benefit Plan Transfer and Assumption Agreement with WASCO, LLC, as the sponsor of the Pension Plan for Collectively Bargained Indianapolis Water Employees (the Pension Plan), the IWC Resources Executive Supplemental Plan (SERP) and the Veolia Water Health and Welfare Benefits Plan (the Welfare Plan) whereby CEG agreed to assume all rights, responsibilities, obligations and liabilities attendant to the Pension Plan and SERP. CEG also assumed responsibility for the claims, liabilities, or obligations for retiree health benefits, life insurance and Medicare Part B premium reimbursement for those affected employees who, on or prior to the closing of the Water System transaction, became eligible for such Retiree Welfare Benefits (as defined in the agreement).

Settlement Implementation and Closing Agreement

In connection with the Water System acquisition transaction in August 2011, CEG entered into a Settlement Implementation and Closing Agreement with Veolia Water Indianapolis, LLC (VWI) whereby CEG and VWI agree to implement certain provisions of the Settlement Agreement to Transition Management & Operations of the City of Indianapolis Water System from VWI, dated October 20, 2010, and provide for the transfer, assignment and assumption of certain contracts, assets, plans and liabilities of VWI with respect to the Waterworks System, including certain outstanding commitments for vehicles, services, materials and supplies, and equipment and inventory. Net liabilities assumed under these provisions are approximately \$6.8 million. CEG agreed to make a closing inventory payment to VWI with respect to any inventory acquired by Citizens in excess of \$1.3 million. CEG further assumed all right, title and interest in, to and under each of the Capital Projects and Assigned Contracts (as defined in the agreement), along with the assumption of certain performance obligations thereunder arising after the Closing as provided in that agreement.

b.3 Wastewater System Contractual Commitments

Asset Purchase Agreement

Pursuant to the Wastewater System Asset Purchase Agreement, CWA as trustee of the public charitable trust for the Wastewater System assumed the liabilities of the City and the Sanitary District related to the Wastewater System and the Acquired Assets under the Wastewater System Asset Purchase Agreement, other than Excluded Liabilities as defined therein, including litigation against either Seller related to the Wastewater System or the Acquired Assets, performance obligations under all Assigned Contracts as defined, the Consent Decree as defined and described below, and STEP and PILOT Payments each as defined and provided in the agreement.

In addition, CWA agreed that the rates described in the IURC Order would remain in effect for at least two years after the closing of the transaction, subject to certain specified exceptions.

A Cash Escrow Agreement was established under the agreement to apply to indemnity obligations under both the Wastewater System Asset Purchase Agreement and the Waterworks System Asset Purchase Agreement of the City, the Sanitary District and the Department of Waterworks, containing an initial amount of \$40.0 million to be set aside for a period of two years following the closing. Pursuant to the agreement certain payments obligations were made and are to be made out of that escrow, including a \$29.0 million settlement with VWI, among others as provided in those agreements. Upon termination of the Cash Escrow Agreement, the Trusts are entitled to a distribution of the lesser of \$15.0 million or 37.5 percent of the remaining balance.

Further Assurances Agreement

In connection with the Wastewater System acquisition transaction in August 2011, CWA entered into an Agreement Regarding Certain Further Assurances with the City and the City's Department of Public Works whereby CWA agreed that it would pay \$4.6 million to the City on December 1, 2011 to satisfy its obligations to make payments in lieu of property taxes relating to the Wastewater System for periods after the closing of such transactions assumed per the Asset Purchase Agreement for the Wastewater System acquisition transaction. CWA also agreed to make payments to the City at least five (5) business days prior to the maturity dates (except for the first payment, which CWA agreed to pay on December 1, 2011) in order to satisfy the annual debt service payments on the outstanding principal amount of the General Obligation: Sanitary District Bonds of 1993, Series A; Sanitary District Refunding Bonds of 2003, Series A; Sanitary District Refunding Bonds of 2007, Series C; Sanitary District Refunding Bonds of 2007, Series D; and Sanitary District Refunding Bonds, Series 2009 A. See Note 6 for additional information on General Obligation debt service payments.

This agreement further clarified that CWA had paid and would pay on behalf of both itself and the City certain transaction expenses relating to both the acquisition of the Water System and the Wastewater System totaling \$0.5 million and received reimbursement from the City in the amount of \$0.3 million for the City's portion of such expenses.

Transition Services Agreement

In connection with the Wastewater System acquisition transaction in August 2011, CWA entered into a Transition Services Agreement with the City and the City's Department of Public Works whereby CWA agreed to a mechanism for the proration of pre- and post-closing current assets and current liabilities of the Wastewater System as well as the specific treatment of outstanding system accounts receivable, trade payables and purchase orders, all as required by the Asset Purchase Agreement pursuant to which CWA acquired the Wastewater System. To date, in accordance with the Asset Purchase Agreement and the Transition Services Agreement, CWA has paid the City an amount equal to \$19.7 million as settlement for outstanding accounts receivable as of the closing date and has agreed to be responsible for \$19.8 million constituting trade payables relating to the Wastewater System.

United Water Management Contract

In connection with the Wastewater System acquisition transaction in August 2011, CWA entered into an Assignment and Assumption Agreement with the City whereby CWA assumed all of the rights and obligations of the City under the Management Agreement between the City and United Water Services Indiana LLC, as assignee from White River Environmental Partnership, an Indiana general partnership, d/b/a United Water Services Indiana (United Water), dated as of October 11, 2007 (Management Agreement), pursuant to which United Water manages the Wastewater System and the stormwater system for the City of Indianapolis. Under the Management Agreement, United Water receives an annual fee. The combined actual fee paid in 2010 was approximately \$35.7 million. The fee may be adjusted for flow and loadings or for regulatory changes. United Water is paid for services performed under the Management Agreement, including for planning assistance, capital improvements and other services. The Management Agreement provides that capital improvements to the Wastewater System over \$2.0 million annually are the responsibility of the CWA. The Management Agreement provides that United Water would receive a termination payment between \$2.3 million and \$5.6 million if it is terminated early by CWA, depending on the date of termination. Such termination payment would be made by the City pursuant to the terms of the Asset Purchase Agreement for the Wastewater System to the extent there are still sufficient funds in the escrow account established pursuant to that agreement. Otherwise, CWA would bear this obligation. Management and incentive fee expenses with United Water are expected to be \$38.9 million during 2012 which includes \$4.6 million for stormwater management which are to be reimbursed by the City.

Stormwater Management Agreement

In connection with the Wastewater System acquisition transaction in August 2011, the City retained ownership of its stormwater system; however, the stormwater system is managed and operated under the Management Agreement between the City and United Water, which agreement CWA assumed at the closing of that transaction. CWA and the City entered into a Stormwater Management Agreement and Plan of Cooperation whereby CWA will manage and operate the stormwater system through United Water. The City will compensate CWA approximately \$5.4 million annually, including up to \$0.5 million in capital improvements, of which approximately \$4.6 million is the amount CWA is obligated to compensate United for services rendered for the stormwater system under the Management Agreement. The remainder is for miscellaneous stormwater system-related services CWA will provide the City.

Assumption of Consent Decree

In connection with the Wastewater System acquisition transaction in August 2011, CWA assumed the City's obligations under the order of the United States District Court for the Southern District of Indiana (the Court) dated December 19, 2006, among the United States Environmental Protection Agency (the EPA), IDEM, and the City, as amended (the Consent Decree). CWA has a Capital Improvement Plan (the Capital Improvement Plan) to meet guidelines of the Consent Decree and the overall needs of the Wastewater System. The improvements related to the Consent Decree and the LTCP have been planned and scheduled out through 2025. The IURC approved the Consent Decree and the LTCP, including the projected cost of implementing the LTCP, as an Environmental Compliance Plan (ECP), pursuant to Indiana Code Sections 8-1-28-1 et seq. Indiana Code Section 8-1-28-11 provides that once an ECP has been approved by the IURC, it must allow the utility to recover the cost of developing and implementing the ECP, up to the amount approved, absent fraud, concealment, gross mismanagement or inadequate guality control. The IURC is expected to approve a tracking mechanism (the ECP Mechanism) proposed by CWA that will facilitate more timely recovery of debt service costs incurred to finance the LTCP capital projects. CWA expects that debt services associated with \$350.6 million or 57 percent of the Capital Improvement Plan, in Fiscal Years 2014 through 2016 would be eligible for recovery under the ECP Mechanism. The ECP Mechanism will begin to be applied toward Consent Decree related debt service costs in calendar year 2014. When expressed in nominal dollars, CWA estimates that the projected cost of the Consent Decree. as amended, including capital and operation and maintenance costs, is approximately \$1.7 billion. CWA also assumed certain agreements for the performance of such capital project in connection with these transactions.

Memorandum of Understanding Regarding Certain Services Pertaining to the Stormwater System

On August 26, 2011, CWA and the City entered into a Memorandum of Understanding under which CWA committed to provide certain selected services relating to, among other things, the stormwater system retained by the City, which services include taking assignment of certain obligations under the Service Agreement between the City of Indianapolis Department of Public Works and Advance Sweeping Services, Inc. and the Professional Services Agreement between the City of Indianapolis Department of Public Works and Sanitary Management & Engineering Company, Inc. for Underground Utility Locate Services. In exchange for these services, CWA anticipates annual payments of approximately \$0.2 million.

c. Lease Contractual Commitments

The Trusts have entered into operating leases for storage of natural gas at various sites and for miscellaneous equipment. Lease expenses were \$10.1 million and \$9.9 million for the years ended September 30, 2011 and 2010, respectively. Future minimum lease payments under noncancelable operating leases as of September 30, 2011 are as follows:

	(In Thousands)	
2012	\$	10,122
2013		9,923
2014		9,923
2015		9,922
2016		5,157
Thereafter	_	
Total minimum lease payments	\$_	45,047

Independent Auditors' Report

To the Board of Directors for Utilities of the Department of Public Utilities of the City of Indianapolis, doing business as Citizens Energy Group and Subsidiary and CWA Authority, Inc.

We have audited the accompanying combined statements of financial position of Citizens Energy Group and Subsidiary and CWA Authority, Inc. (collectively the "Trusts"), both of which are under common management, as of September 30, 2011 and 2010, and the related combined statements of operations and equity and of cash flows for the years then ended. These financial statements are the responsibility of the Trusts' management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Trusts' internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, such financial statements present fairly, in all material respects, the combined financial position of Citizens Energy Group and Subsidiary and CWA Authority, Inc. as of September 30, 2011 and 2010, and the combined results of their operations and their combined cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

EOME : TOUCHE LLP

Indianapolis, Indiana January 20, 2012

Report Of Management

The Trusts have prepared the financial statements and related financial information included in this report. Management has the primary responsibility for the integrity of the financial statements and other financial information included therein, and for ascertaining that the data accurately reflect the financial position and results of operations of the Trusts. The financial statements were prepared in accordance with generally accepted accounting principles and necessarily included estimates and judgments with appropriate consideration to materiality. Financial information included elsewhere in this annual report is consistent with the financial statements. As discussed in Note 3 to the financial statements, the acquisition of the Water and Wastewater Systems occurred late in the current reporting period; consequently, the purchase price allocation information is very preliminary.

The Trusts maintain a system of internal accounting controls to provide reasonable assurance that assets are safe-guarded and that the books and records reflect the authorized transactions of the Trusts. Limitations exist in any system of internal control based upon the recognition that the cost of the system should not exceed the benefits derived. Management believes its system of internal accounting controls, augmented by its internal auditing function, appropriately balances the cost/benefit relationship.

The Audit and Risk Committee of the Board of Directors is comprised of three Directors, none of whom is an employee of the Trusts. The committee meets periodically with management, the internal auditors and the independent auditors in connection with its review of matters pertaining to the Trusts' financial statements, the internal audit program, and the services of the independent auditors.

We believe that these policies and procedures provide reasonable assurance that our operations are conducted in conformity with appropriate statutory requirements and with a high standard of business conduct.

John R. Brehm Senior Vice President & Chief Financial Officer

Board of Trustees - Board of Directors - Executive Management









Board of Trustees:

(Left to Right:) John Krauss, Director of the Indiana University Public Policy Institute; Board Secretary Dr. Gerald L. Bepko, Trustee's Professor Indiana University School of Law; Kathryn Betley, co-owner, Romancing the Seasons; Board President Dan Evans, President and CEO, IU Health; Dennis Bland, President, Center for Leadership Development.

Board of Directors:

(Left to Right:) Dan Appel, President, Gregory & Appel Insurance; Anita Harden, President, Interim Executives LLC; Anne Nobles – Chief Ethics & Compliance Officer, Eli Lilly & Company; Phillip Terry, Chief Executive Officer, Monarch Beverage Co., Inc.; Moira Carlstedt, President, Indianapolis Neighborhood Housing Partnership; Board Treasurer Jeffrey Good, Managing Director, Milestone Advisors, LLC; Board President Martha Lamkin, Retired President & CEO, Lumina Foundation for Education; Board Secretary Dorothy Jones, Retired President, BOS Community Development Corporation; and James McClelland, President, Goodwill Industries of Central Indiana, Inc.

Officers:

(Left to Right:) Robert Hummel, Vice President, Human Resources; Yvonne Perkins, Vice President, Community Relations; Lindsay Lindgren, Vice President, Water Operations; LaTona Prentice, Vice President, Regulatory Affairs; Bill Tracy, Senior Vice President, Chief Operations Officer; Jeffrey Harrison, Vice President, Capital Program & Engineering; Carey Lykins, President and Chief Executive Officer; Michael Strohl, Vice President, Customer Relationships; John Brehm, Senior Vice President, Chief Financial Officer; Jean Richcreek, Senior Vice President, Chief Administrative Officer; John Whitaker, Senior Vice President, Energy Operations; Aaron Johnson, Vice President, Strategy and Corporate Development; and John Lucas, Vice President, Information Technology.

Executive Support Team:

(Left to Right:) **Barb Smith**, Director Board Support; **Kristi Kuhn**, Director Internal Audit; **Curtis Popp**, Director, Shared Field Services; **Jodi Underwood**, Director, Human Resources; **Jeff Ford**, Director, Supply Chain; and **Ann McIver**, Director, Environmental Stewardship.



Citizens Energy Group has been designated a Green Business by the Greater Indianapolis Chamber of Commerce. As such, the company pledges to continually work toward environmentally safe and sustainable business practices and operations to ensure that the greater Indianapolis region is environmentally healthy and viable.

In producing this report, we took steps to minimize environmental impacts, promote supplier diversity, and support businesses in our utility service territory.

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