# the citizens **Connection**

# **Higher Rates Needed to Repair Crumbling Infrastructure**



Citizens Energy Group has received approval from the Indiana Utility Regulatory Commission (IURC) to increase water rates less than \$1 per month for the average residential customer. The IURC is still considering Citizens' request to raise the average residential wastewater bill by about \$14 per month.

Citizens is concerned about the impact a rate increase will have on our customers. That's why we are helping thousands of low-income customers each year with grants from our Warm Heart Warm Home Foundation and with flexible payment arrangements.

Please know, water and wastewater rate increases are absolutely necessary to fund system

improvements. When Citizens acquired the two systems in 2011, under investment by previous owners resulted in a water system wasting three billion gallons of water per year due to main breaks, and a wastewater system overflowing six billion gallons of raw sewage into area waterways.

Citizens has begun to reverse these trends by investing \$500 million into both systems. We have already removed two billion gallons of sewage per year from our waterways, eliminated 8,000 failing septic tanks, and improved water system reliability. More work, however, is still needed and that work can only be funded by customers.

For questions about reading your bill, scan the QR code above.

## Citizens Budget Plan Open Enrollment is Available Now

Spring is finally here! While greener grass and bright flowers are a daily reminder that winter is over, our higher utility bills serve as a monthly reminder of the cold weather left behind. Because January and February were two of the coldest months Central Indiana has experienced in decades, customers used more natural gas, resulting in higher bills.

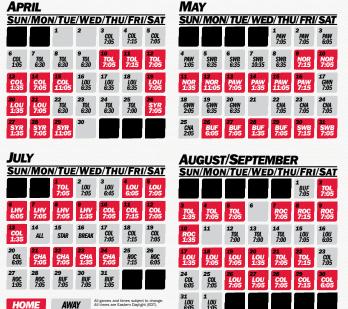


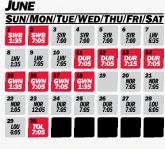
Make it easier to manage your monthly utility expenses throughout the year by enrolling in the Citizens Budget Plan. This payment plan spreads the cost of your utility services into equal monthly payments. If your account balance is in current standing, you may qualify to start this plan. For additional information and to learn the monthly budget amount for your account, please call us at 924-3311. To enroll, scan the QR code, fill out the form and select budget billing from the "Reason" drop down menu. Please be sure to include your account number.





#### INDIANAPOLIS INDIANS





## INTERNATIONAL LEAGUE

WEST DIVISION

COL Columbus Clippers
IND Indianapolis Indians
LOU Louisville Bats
TOL Toledo Mud Hens

NORTH DIVISION

LHV

PAW

SWB

SYR

Buffalo Bisons Lehigh Valley IronPigs Pawtucket Red Sox Rochester Red Wings Scranton/W-B RailRiders Syracuse Chiefs

SOUTH DIVISION
CHA Charlotte Knights
DUR Durham Bulls
NOR Norfolk Tides
GWN Gwinnett Braves

Cleveland Indians Pittsburgh Pirates Cincinnati Reds Detroit Tigers

Toronto Blue Jays Philadelphia Phillies Boston Red Sox Minnesota Twins New York Yankees Washington Nationals

Chicago White Sox Tampa Bay Rays Baltimore Orioles Atlanta Braves

# Call Before You Dig!



Spring is the time of year to be in the yard planting flowers, trees

or even installing a fence. Did you know Indiana law requires all property owners to make an important phone call before doing any digging on their land? No matter why you might be digging in your yard, it is critical you call Indiana 811 at least 48 hours in advance.

By calling 811, utility crews have time to come to your property and mark the locations

of underground utility lines at no charge to you. The markings are done with chalk that rain will eventually wash away. Allowing utility crews to mark line locations will help keep you - or a contractor - from accidentally hitting a gas line, water main or other underground line. This will help keep service to you and your neighbors from being disrupted, and help protect you from expensive repair costs and a potential fine. More importantly, calling before you dig can help protect you from a serious or even fatal injury. Making this brief phone call is important no matter how shallow you dig or how simple your project is, since different utility lines are buried at different depths.

## Chicken Marsala

From Dottie's Kitchen, Indianapolis City Market



To see a cooking demonstration of this recipe on Chef's Choice with Citizens Energy Group, go to www.CitizensEnergyGroup.com or scan the QR code.

#### Ingredients:

4 small boneless skinless chicken breast halves

Cooking spray

- 1 ½ cups sliced fresh mushrooms
- 2 tablespoons sliced green onion
- 2 tablespoons water
- ¼ teaspoon salt
- 1/4 cup dry marsala or dry sherry
- 1 teaspoon brown sugar (optional)

### Directions:

Place one piece of chicken, boned side up, between two pieces of clear plastic wrap. Pound lightly with a meat mallet to about ¼ inch thickness. Repeat with remaining chicken breast. Spray a large skillet with cooking spray. Preheat skillet over medium heat. Add two chicken breasts. Cook over medium heat for 2-3 minutes or until tender and no pink remains. Transfer to a platter. Repeat with remaining chicken breasts. Add mushrooms, green onion, water, and salt to

skillet. Cook over medium heat until mushrooms are tender and most of the liquid has evaporated (about three minutes). Add marsala or dry sherry and brown sugar to skillet. Heat through. Spoon vegetables and sauce over chicken. Makes 4 servings.

