

### Safety Tip

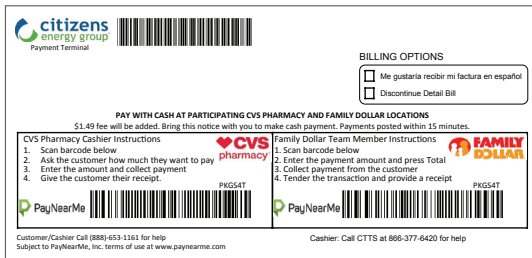
Natural gas appliances, furnaces, vents, flues, chimneys and gas lines in your home or business should be inspected every year or two by qualified industry professionals.

### Energy Efficiency Tip

Set your water heater to vacation mode when you are away for an extended period of time.

## New Payment Barcodes on Your Bill

We have added barcodes for PayNearMe locations (CVS & Family Dollar) and Citizens payment terminals to the back of your bill to make it easier for you to make payments at these locations.



As a result of customer feedback we have added more than 120 locations throughout Central Indiana that utilize the PayNearMe system, which posts payments to customer accounts within 15 minutes.

We have also added convenient self-service payment terminals at the Customer Service Center located at 2020 North Meridian Street. These self-service payment terminals are free to use and accept cash, check, debit and credit cards (Visa, MasterCard, and Discover). The payment terminals are accessible 24 hours a day, seven days a week, 365 days a year and post payments immediately.

## Be WaterWise this Summer



When it comes to your lawn, timing matters. Not just for the sake of your lawn, but also for your wallet. The ideal time to water your lawn is 4 AM – 7 AM. Why so early? Because the heat of the day causes water to evaporate quickly, as much as 30% of the water used will be lost instead of nourishing your lawn. That means you're essentially wasting 30% of your outdoor water usage and its cost. Make the most of your water usage and keep your bill down by adjusting when you water the lawn. Set your sprinkler systems to run between 4 AM – 7 AM. For more WaterWise tips, go to [CitizensWaterWise.com](http://CitizensWaterWise.com).

## Reminder: Customer Service Center Lobby Hours Changing July 1



Citizens Energy Group's Customer Service Center Lobby will no longer be open on Saturdays starting July 1. Customers will still be able to contact Citizens through its call center on Saturdays from 9 a.m. to 1 p.m. We are also offering new options that are making it easier for customers to pay their bill and post their payments immediately. For more payment option information, go to [CitizensEnergyGroup.com/Payment](http://CitizensEnergyGroup.com/Payment).