

Make Saving Paper Your New Year's Resolution



It's that time of year again when we turn the page to a new chapter and resolve to make a change for the better. This year, make a new year's resolution that doesn't involve any pages at all – go paperless! Rather than receiving a bill through the mail, our paperless billing service will send you a monthly email with your billing details. You can then pay your bill through your bank, by phone, or on our website using EasyPay. EasyPay is free to use and will deduct directly from your bank account.

You must have an online account in order to sign up for paperless billing. To learn how to sign up for paperless billing,

scan the QR code. This year make a resolution you can keep!



Stay Warm and Save Money with Rebates

Did you know you could save up to 20 percent on your heating and cooling costs by properly insulating and sealing your home? As a Citizens customer, you can earn up to \$450 in rebates on attic and wall insulation and \$400 on duct sealing.

Insulation and duct sealing improvements can:

- Help resolve common heating and cooling problems, such as rooms that are too hot in the summer or too cold in the winter.
- Enhance indoor air quality by reducing the amount of dust and pollutants circulating through your home.
- Save you money and keep your home more comfortable year-round!

Keep your heating and cooling inside where it belongs with new rebates from the Citizens Energy Savers Residential Rebate Program. Visit CitizensEnergySavers.com for more details and to find a contractor near you.



Give the Gift of Warmth this Winter

This month, Citizens has included a donation envelope with your bill which allows you to make a tax-exempt donation to United Way Winter Assistance Fund. The United Way Winter Assistance Fund was established to help individuals and families who are experiencing difficulty paying heating bills during the winter months and

are not eligible for government energy assistance programs. Please read the envelope for donation instructions. As a proud sponsor of the United Way, Citizens will again be making a \$50,000 donation to the Winter Assistance Fund. For more information about the United Way Winter Assistance fund, scan the QR code.



INDIANAPOLIS
**HOME
SHOW**
— SINCE 1922 —

January 23-February 1

Indiana State Fairgrounds
West Pavilion, Exposition Hall
& South Pavilion
1202 E. 38th Street
Indianapolis, IN 46205

Citizens Customers Earn Discount at Home Show

Learn energy-saving tips by visiting the Builders Association of Greater Indianapolis booth at the Indianapolis Home Show January 23-February 1. Earn \$4 off a ticket by visiting IndianapolisHomeShow.com and entering promo code "Citizens." Using your smartphone, you can connect directly to the website by scanning the QR code on the right.



2015 Board of Director's Schedule



The 2015 Board of Directors meeting schedule is below. Please note, meeting days, times and locations are subject to change. For meeting times, locations and agendas, please visit CitizensEnergyGroup.com.

January 12, 2015	7:30am – 8:45am	Annual Meeting of Citizens Energy Group Annual Meeting of CWA Authority, Inc.
February 18, 2015	9:00am – 11:00am	Citizens Energy Group Board
March 18, 2015	3:30pm – 5:00pm	Energy Resources Executive Committee
May 20, 2015	9:00am – 11:00am	Citizens Energy Group Board
June 17, 2015	3:30pm – 4:00pm 4:00pm – 5:00pm 4:00pm – 5:00pm	Citizens Energy Group Board Water Resources Executive Committee Wastewater Resources Executive Committee
August 19, 2015	9:00am – 11:00am	Citizens Energy Group Board
September 23, 2015	9:30am – 11:00am	Citizens Energy Group Board
November 18, 2015	3:30pm – 5:00pm 3:30pm – 5:00pm 3:30pm – 5:00pm	Energy Resources Executive Committee Water Resources Executive Committee Wastewater Resources Executive Committee
December 16, 2015	9:30am – 11:30am	Citizens Energy Group Board