

the citizens connection

August 2013

Save Time and Money by Combining Your Bill

Last fall, Citizens initiated a process to combine customers' gas, water, and wastewater bills for services at the same location. To date, the majority of our customers are now receiving one bill and in turn, making just one payment. Some Citizens customers, however, are still receiving multiple bills. In order to correct this, we need to hear from you. If you're still receiving a separate gas, water or wastewater bill, please visit our website at www.citizensenergygroup.com and click on "Combined Bill Request," or contact us by telephone at 317-924-3311. Combining bills not only saves customers time, it also saves Citizens nearly one million dollars annually. That savings is passed directly onto our customers through lower rates.

Go Paperless and Receive Your Bill Online

Sign up for Paperless Billing. Rather than receiving a bill through the mail, our paperless billing service will send you an email each month with your billing details. You can then pay your bill through your bank, by phone, or online. Please visit our website at www.citizensenergygroup.com and click on "Go Paperless" for more information.

Stealing Utility Service is a Crime



Stealing natural gas is a dangerous crime. It is also unsafe and may cause serious personal injury to the thief and surrounding neighbors. Stealing utility service by tampering with a meter is considered a felony and will be prosecuted. Furthermore, utility theft increases the costs for all of us. If you observe someone stealing natural gas or water service, please call our special hotline at 927-4402. Your call remains completely confidential.

citizens energy group
PO Box 709 | Indianapolis, IN | 46207-2056
CitizensEnergyGroup.com

JOHN Q CITIZEN
JANE Q CITIZEN
1234 ORANGE ST
INDIANAPOLIS IN 46202

Account Number 123456-654321
Payment Due Date 07/14/13
Amount to be paid by 07/14/13 \$122.95

Account Summary C18 CONS

Amount of Last Bill	\$122.00
Payment(s) Received	\$122.00 CR
Balance from Previous Bill	0.00
Current Budget Charges Billed	108.00
Non Budget Charges Billed	14.00
Total Payment Due	\$122.95

Account Activity

Billing for: 1234 ORANGE ST
Service Class: Residential
Date Billed: 06/28/13

Account Balance of Last Bill	\$ 63.02 CR
Payment(s) Received	\$122.00 CR
Total Balance from Previous Bill	165.02 CR
Current Period Charges	
Gas Charges	85.29
Sales Tax	1.60
Water Charges	16.70
Sales Tax	1.16
Sewer Charges	22.90
Total Current Charges	127.65
Account Balance as of 06/28/13*	\$19.73 CR

* The Account Balance represents the amount you would owe, if you left the Budget Plan.

Historical Information

Gas Consumption Information

Month	Days of Service	Previous Read	Current Read	Consumption CCF	Therms
06/28/13	30	06/28/13	06/28/13	11	11

Average Temperature for the current period - 69°
Average temperature for the previous period - 62°

Water Consumption Information

Month	Days of Service	Previous Read	Current Read	Consumption CCF
06/28/13	30	06/28/13	06/28/13	3

Next Meter Read Date: 07/27/13 BTU Factor: 1.007

Citizens Serving You See reverse side for phone numbers, office location, hours, and definition of terms.

Energy Tip - Water your lawn and garden in the morning to minimize evaporation
Citizens Energy Group encourages you to donate to BackPack Attack, June 25th - July 20th, BackPack Attack provides school supplies to thousands of needy children. Look for donation boxes at Citizens Energy Group, Marsh and LoBail stores.



Throw Trash in Marked Containers – Do Not Participate in Illegal Dumping

All around town you will find large green or blue Indianapolis Recycle Drop-Off containers with a City logo. You can place your recyclable items into any of these recycling containers free of charge. The drop-off sites accept all colors of glass, No. 1 – No. 7 plastic containers (except Styrofoam), aluminum, tin, steel beverage and food cans, newspapers, magazines and plastic bags (grocery store style). Please, remove all recyclables from plastic trash bags before depositing them into the drop-off containers.

Unwanted trash items, scrap goods and other debris are often dumped illegally. Illegal dumping is an issue that the City's Public Works Department, Metropolitan Police Department, Department of

Code Enforcement and the Marion County Health Department are continually working together to address throughout the city. Dropping off unemptied bags of recycling or unacceptable materials is also considered illegal dumping.

Illegal dumping is punishable by fines of up to \$2,500. If you witness illegal dumping, please contact the Mayor's Action Center by visiting www.indy.gov/MAC or call 327-4MAC to report the incident.

Go to www.indy.gov/dpw to learn about the City's programs to help citizens dispose of heavy trash and household hazardous waste properly, as well as information for the ToxDrop program and the Citizens' Transfer Station.



Fish Kabobs

From Chef Taki Sawi from Santorini Greek Kitchen

To see a cooking demonstration of this recipe on Chef's Choice with Citizens Energy Group, go to www.CitizensEnergyGroup.com. Each month, Chef's Choice features a local chef/restaurant cooking some of their favorite recipes!

Ingredients:

- 1 lb Assorted fish filets
- 2 Tbsp olive oil
- 1 ½ Cup assorted vegetables
- 3-4 Lemon wedges
- Lemon pepper to taste
- Blackened seasoning to taste
- Pinch of parsley



Directions:

Heat the olive oil over medium heat in a skillet. Add vegetables, sauté until slightly crunchy. Add fish. Add spices, sauté for about 1-2 minutes until fish is cooked thru. Can be served atop of a salad or as a main entrée. Finish the presentation with lemon wedges and parsley. Suggested sauces: dill sauce and/or cocktail sauce.

