

STEP ah Agency Pawl An I Tel

Citizens nih zapi lam ah hnawmluannak a tuah lai i STEP tuahdingmi tuahuannak le STEP bunhnak manpeknak timhtuahnak cu a zohkhenh lai.

Marion County Health Department nih thilri ngeitu hna cu hnawmluannak ninglam pehtlaih aherh an ti tik hna ah a theihter hna lai i hnawmluannak pehtlaihna cu a thawnter lai.

Man he pehtlaiin umek theihngalhnak caah, zaangfahnakin kahin leng:
www.CitizensEnergyGroup.com/Notices
Tihnam Sining le Dirhmun caah theihternak.



Acung: Rialtu dawpnak cu bunh lio asi. Hi zohnak nih phunningin bunhnak caah kachamsernak aherhmi a langhter.



Acung: Dingteolei vihnak seeh hna nih tipep hna cu lam tannak hnahnawhpeknak le cawhnak um loin lam tangah bunh kha a onh.



Acung: Kahin kahcham ah rialtu dawpnak zohnak a um. Hi cu pep tibunh, kahcham kha vawlei in chilh le a hmun ruanter hlan i asi.



Acung: Phunninglei STEP saknak hmun lam zohnak.



clean waters | 
Athiangmi ti, athiangmi innpa

Tizirh Kuang Chuahternak Prokram (STEP)

Harnak

Marion county ah inn 17000 nak tam hna cu pumpak ti chia luannak (private septic system) an ngei. Tizirh ninglam (septic system) hi rikhiahmi nunchung an ngei i a donghnak ahcun an rawk i minung hnawm vialte duhsah in vawleitang ti, tualkam le pawngkam kahcham le tiva hna ah an lut dih. Tizirh ninglam cu thal caan, ngakchia lente an i celh bik caan lioah innpawng tiluhor bantuq tiva fa le kahcham hna ah a ummi E.coli rungrul a tam nak he aa pehtlai.

Aphichuak

Kan innpasinak ah ngandamnak tihnung chimphuannak ah, Citizens Energy Group nih Indianapolis City thazang hna cu tizirh ninglam i innpasinak tampi hna cu a thiangmi tiluannak ninglam ah thlen in a pehzulh cuahmah.

Thathnemnak

STEP thathnemnak cu tampi a um:

- Tual le kahcham ah tizirh ninglam tthat lo ruangah a ummi tihnung rungrul langhnak in ngandamnak tihunnak a zorter
- Tiva hmun le innpa tizirhnak kahcham pawl a thianter deuh
- Septic system remh le/kon thlen te nak tangka (\$3K-\$10K tluk) aa daw te ding mi
- Thilri zuarkhawhnak kha si kho deuh in a karhter
- STEP nih tualchung tiva ah ti chia 2025 tiang ah luanter ti lo ding cozahpi phung zulh Citizens a bawmh.

Man

2005 ah, Indianapolis City nih tizirh ninglam in hmun hna ah tiluannak saknak cu State Barrett Phunglam hmang in a ngol. Barrett Phunglam nih thilri ngeitu hna cu athiangmi tiluannak ninglam (sanitary system) ah pehtlai dingin

\$12,000 tam pe dingin a hnek hna. Cu zakaah, City nih hmanciami man pawl ti in STEP phaisahawlnak kha a rak thok. Nihin ahcun, Citizens nih STEP Citizens fuhpanhnak kha a pehzulh i thilri ngeitu hna sinah man thumhnak ah abiapimi thanchonak kha a ser cang.

2016 ah, Citizens nih tizirh ninglam nih atu a pekmi thilri sinah tiluannak service peknak ah atharmi fuhpanhnak kha a hman. Hi atharmi prokram ah, thilri ngeitu hna nih kan prokram ah tel dingin caan pekmi chungah an hnatlak ahcun, pehnak le saknak caah; a dihlak pakhat ah (bianabia, Citizens Energy Group) ah an pek khawh.

Thilri ngeitu caah, **60-Day Offer** (cuset umek caah STEP Minkhumhnak Hnatlaknak kha zoh) tang tiluannak ah pehding man caah abiapimi pahnih a um:

1. Citizens nih na inn caah apanglei pehnak, na tizirh ninglam hlawtnak le aniammi-hnenhnak ninglam (bianabia, rialtu dawpnak) telhchih in tiluannak ninglam saknak caah tavuan a lak lai.

Thimding A - Hi project caah a ngeitu caah a man cu pakhat -innchungkhar caah \$2766 asi. Hi nih pehnak man le apehtlaimi saknak man a telhchih. man le apehtlaimi saknak man a telhchih. Innlo ngei nih hi caah voi khat peknak in a pek khawh

Thimding B - pekmi sawmruk (60) tlukternak caah innlo ngei nih tavuan alakmi in bunhnak timhhlamhnak cu i thim

2. Thafatin na tiluannak man, cucu hlan i Indianapolis Water nih a rak pekmi. Citizens Energy Group sinin na hmuh lai.

Innlo ngei nih apanglei saknak ah anmah contract latu kha himter dingah a thim ahcun, apuarmi an tikhonnak cu an hlawt lai i rialto dawpnak kha an bunh lai, Citizens nih tikhonnak pehnak man (\$2530) cu a hal i adang onhnak man le hauhmi hna cu saknak nawl onhnak thanh hlanah pek awk asi.

Zaangfahnakin i chinchiah: Manpeknak timhnak thimding cu Citizens bunhnak prokram ah a tel lomi innlo ngei sinah a ngah lo. Cucaah, man dihlak cu a hlum in pek asi lai.

Ahnu cahmai ah a peh

Minkhumh Ning

1. Tizirh Pung Chuahnak Prokram (STEP) Minkhumhnak Hnatlaknak - Hi hnatlaknak nih Citizens rian cuset umek in atlangpi in a chim i contract latu nih na thilri kha tiluanternak ah pehding ah a tuah lai; luhnak ah onhnak na herh lai; cucu manpeknak thimding le prokram he a pehtlaimi adang abiapimi umek hna an si. Hnatlaknak hna cu minung asiloah mail in hnatlaknak ah a telmi rikhiahmi nithla ah ap hrimhrim awk asi.
2. Minkhumhnak Hnatlaknak ah manpeknak caah A asiloah B na hmuhsak zongah, a hlum na manpeknak he pehtlaimi Citizens sinin saknak na hmuh lai, asiloah na harhmi thlafatin manpeknak cu na service peh asi bakin na tiluannak bill ah a lang lai.
3. Minkhumhnak asiloah hnatlaknak kongah biahnak na ngeih ahcun, zaangfahnakin 317-927-4444 kha chawn. (thimding 3)
* Zaangfahnakin i chinchiah: Na thilri zuar na timh asi ahcun, STEP project ah na telnak cu na phuan hrimhrim awk asi.
** Citizens si hna seh, kan contract latu zong si hna seh, STEP caah manpeknak nawl dingah innka kingh in an ra lai lo.

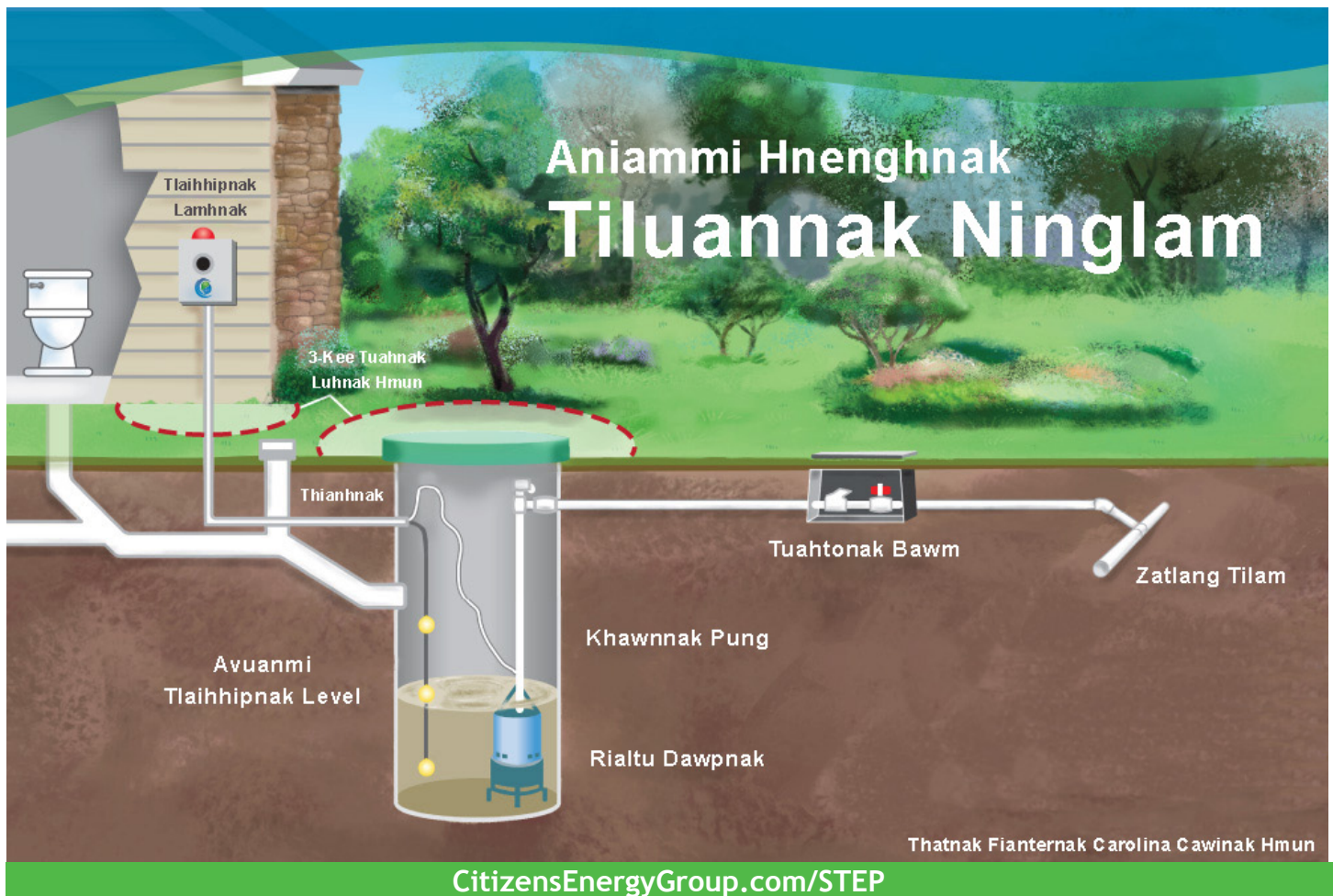
Ni-60 Pekmi Minkhumhnak Dihcaan Ka Tloh Ah Zeidah A Cang Lai?

Na project hmunhma chungah ahmanung bik zapi ton nithla in Citizens 60-Ni Pekmi ah i telding ah na thim khawh. Zeisihmanhah, dongh-caan na tloh i prokram ah tel na duh rih ahcun, Adonghnak Pekmi thathnemnak la dingah na thim khawh. Hi pekmi cuset umek hna cu STEP Minkhumhnak Hnatlaknak ah atlangpi in chimphuan an si, asinain biapi ngaiin prokram ah i tel khawh nakding ah na minkhumhnak hnatlaknak ah atlangpi in chimphuanmi Adonghnak nithla hlanah, chapmi man \$500,* Citizen contract latu sinah dingteo ikhumhnaknak man, pek na hau lai.

* \$500 man cu \$2766 na minkhumhnak man he adang in ahlankanh in pek hrimhrim awk asi. Manpeknak cu a zukphiak in pek khawh asi lo.

STEP Ah Aa Thleng Mi

STEP man niam deuh le a bunh nak ah innlo ngei nih Citizens an rinh khawh nan hlei ah an bunh ding mi cu ahrampiin hnenghnak-niam tiluannak ninglam an si lai.



Aniammi-Hnenghnak Ninglam cu zeidah asi

- Aniammi-hnenghnak ninglam (LPS) nih dawpnak unit cu an hmun cio ah a herh (bianabia, rialto dawpnak)
- Rialtu dawpnak hna cu zapi lam orhlei ah (bianabia, lam) afami diameter tiluannak he a peh
 - “Aniammi hnenghnak” tengah tiluannak
 - Adonghnak ah, afami diameter pipe cu vawlei dah tiluannak seeh ah, seeh tuahtonak ah pehzulh dingah a peh
- LPS nih innlo ngei pakhat khat thil theihternak caah inn ah tlaihipnak/theihternak bawmh a hal

LPS nih ti meter khur he a lomi thilri line ah phihnak khur kha a hal

Rialtu Dawpnak He Pehtlaiin Atuletu Halmi Biahlnak

Rialtu Dawpnak cu zeidah asi?

Rialtu dawpnak cu dawpnak a ngeimi le unit in tiluannak ah hmanmi afami pep, dawpnak unit kha asi. Na inn leng bunhmi, rialto dawpnak hna cu na inn in tihnawm hna kha lam hnawm luannak ah chuahternak ah hman an si.

Rialtu dawpnak cu apuarmi seeh bantukin caandik in tawrel asiloah dawp a herh maw?

Apuarmi seeh cu dawp a herh aruang cu kuang an si i caandik in a chung ummi hnawm hna cu thianh a herh. Rialtu dawpnak cu thianh/dawp thianh a herh lo aruang cu a hnawm pawl a ummi hna, afgangmi level an um tikah hnawmtang hna cu a dawp thianh dih ko. Rialtu dawpnak hna cu a buaktlak in kum riak kerlakah service tuah an si, hmankel dirhmun tengah, tlawmpal caandik tawrelnak cu aharh.

Ka Rialtu dawpnak cu zeican dah a nguh lai i remhnak/thlennak caah zeizat dah a dih lai?

Tha tein na tonghto ahcun, abuaktlak cun kum 20 a nguh.



Rialtu Dawpnak Tannak (bunh-hlan)

Dawpnak seeh cu kum-2 amakhannak le rian amkhannak a ngeimi an si. Abuaktlak in, rialtu dawpnak thlennak man cu \$2500 asi.

Rialtu dawpnak hmanna caah ze i bantuk lectriklei thi hna dah an herh?

Thimnaklei tuahtonak caah, 240 volt 1 phase 30 amp service a tha bik, asinain 20 amp cu cohlanhahwmi asi ve. Rialtu dawpnak caah mei man cu 40-watt mei lung he a khat ko, cucu \$15 in \$20 hrawng kum khat ah asi.

Mei a mih ah zeitindah asi lai?

Mei a mih ahcun, rialto dawpnak le theihternak seeh hna cu an cawl lai lo aruang cu an pahnih in mei a herhmi an si. Zeisipoah ah dawpnak unit nih khawnnak tlumkhawhnak a ngeih.

Mei mih chungah, hmanciami ti a chuahtermi angan bikmi pahnih, khengtawlnak le thilsuknak seeh hna, cu hman lo an si lai; cucaah na ti hman cu a zor lai. Aruang cu mei a mih caan a tawisau cu tuak khawh asi lo, na ti khawh chungin ti cu na khon, chiah awk asi. Zeimaw kong ahcun, dawpnak ah meitha chuahtertu thil chiahnak a ngeimi kee lamhnak le auto-thlennak hmih/onnak hna a ngah.

Ze i tluk in dah rialtu dawpnak cu a ngan i ze i he dah a lawh?

Lei cungah dawpnak thil pahnih lawng a um lai: theihternak kelamh le a chin. Theihternak kelamh cu awl te in a luh khawh naknga khuati-zohnak bawm ah on an si. Rialtu dawpnak chin cu diameter in 26 lehmah hrawng asi i vawlei in lehmah pa 2 hrawng a sang. A chin cu sii thuh khawh asi/asiloah thingram in thuhnawh khawh asi. A chin cu sii thuh khawh asi/asiloah thingram in thuhnawh khawh asi.



Rialtu Dawpnak Zohnak Muihmai (bunh-hnu)

Tizirhnak ka pung cu zeimaw caan ah a rim chia. Rialtu dawpnak nih rim chia a chuahter maw?

Chuahter lo. Tihnawm a um tikah, tizirh ninglam zonagah a um ve, cucu a puar i adangmi rim a chuahter. Rialtu dawpnak nih tiluannak ninglam chungah dawpnak in tihnawm hna cu a thial tikah, a rim zeihmanh na hmu lai lo.