

Citizens - Lebanon Water Supply Program



About Citizens Water

The Citizens water system is composed of 10 water treatment plants along with water resources including the White River, Fall Creek, four reservoirs (Eagle Creek, Geist, Citizens, and Morse), and groundwater wells.

The system is unique when compared to other water systems in Central Indiana due to the fact that it utilizes both surface water and groundwater.

Annually, Citizens reviews and updates its strategic water resource plan summary considering normal and drought conditions up to 50 years into the future; this process includes collaborating with surrounding communities to examine regional water needs. **Scan the QR code on the right to view Citizens Water Resource Plan Summary.**



Over the past 10 years, Citizens has added more than 3 billion gallons of storage capacity, 50+ million gallons daily (MGD) of supply, and 100+ MGD of water transfer capacity. **Scan the QR code on the left to view Citizens Reservoir video.**

This robust regional water system enables Citizens to provide water to communities in Central Indiana that are limited in water resources, allowing the communities to thrive and grow. **Scan the QR code on the right to view the water service map.**



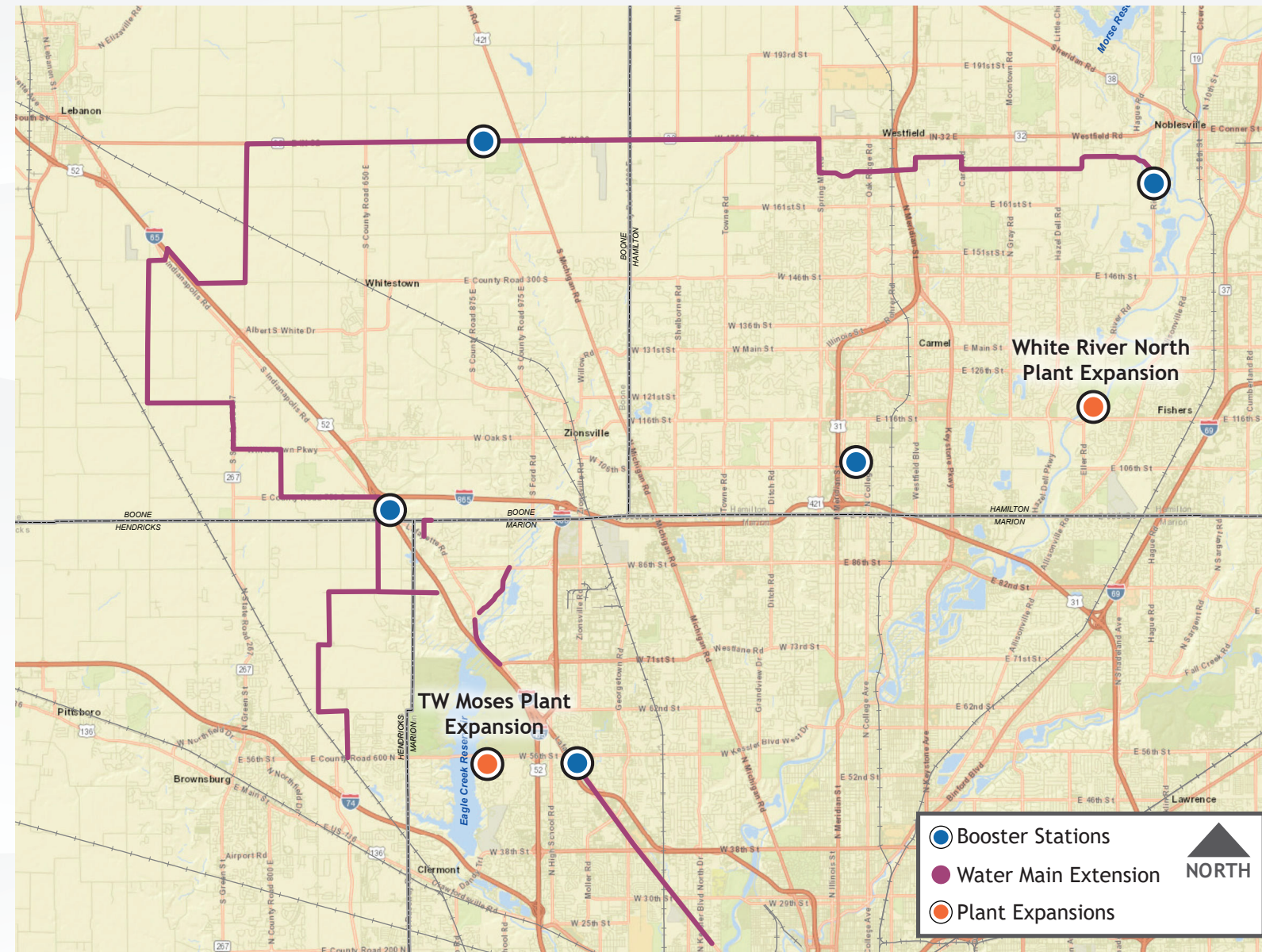
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FUN FACT: Citizens already provides water to portions of Boone County.

With the expansion of two treatment plants to support water delivery to Lebanon Utilities, Citizens utilities will have a combined treatment capacity of approximately 300 MGD within the Central Indiana region.

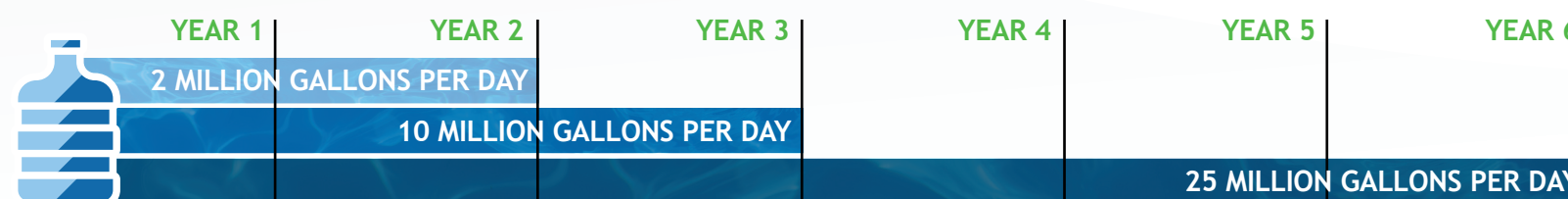
The proposed water infrastructure to Lebanon Utilities is in line with Citizens strategic process and meets the regional growth needs of existing customers and the City of Lebanon.

Ultimately, Citizens will provide wholesale water to Lebanon Utilities (much like we serve Whitestown next door and eight other communities). Lebanon Utilities will provide retail service to their community.



To increase its treatment capacity to nearly 300 MGD, Citizens will expand two surface water treatment plants, extend water mains to connect with the City of Lebanon, upgrade several booster stations, and add water storage tanks.

WATER SUPPLY TIMELINE



Construction is forecasted to last approximately six years, with interim water-delivery milestones along the way.

Frequently Asked Questions

Q: Will existing customers pay for this program?
A: No. Citizens is committed to protecting its customers from bearing any costs associated with water infrastructure to provide service to Lebanon Utilities. As such, Citizens Energy Group collaborated with the Indiana Finance Authority (IFA) to fund these infrastructure improvements through non-recourse loans from the Indiana Drinking Water State Revolving Fund. Rates from Citizens customers will not be responsible for the debt service of the non-recourse loans or any other expenses associated with this project.

Q: Will this affect my water service?
A: No. Citizens will not tap water from other utilities to sell to Lebanon Utilities; Lebanon Utilities will be a wholesale customer of Citizens Water much like other communities in Central Indiana.

Q: As a utility focused on Indianapolis, why is Citizens even interested in collaborating on this project in Boone County?
A: The program will enable continued regional growth in Central Indiana through attracting and retaining high-paying jobs and opportunities. Moreover, regionalization of water utility service in Central Indiana promotes affordability, including within Marion County.

Q: How will Citizens update the public on the progress of this program?
A: Citizens is committed to keeping customers and residents up to date. Program information will be routinely updated at www.citizensenergygroup.com/clws. Scan the QR code to be taken directly to the site.

