NOTICE AND AGENDA

MEETING OF THE WASTEWATER RESOURCES EXECUTIVE COMMITTEE OF THE
BOARD OF DIRECTORS OF CITIZENS ENERGY GROUP AND
EXECUTIVE COMMITTEE OF THE BOARD OF DIRECTORS OF CWA AUTHORITY, INC.
BROAD RIPPLE PARK FAMILY CENTER
1426 BROAD RIPPLE AVENUE, INDIANAPOLIS, INDIANA 46220
WEDNESDAY, APRIL 17, 2024

The Wastewater Resources Executive Committee of the Board of Directors of Citizens Energy Group and Executive Committee of CWA Authority, Inc. will meet in Public Session beginning at 7:30 a.m. on Wednesday, April 17, 2024, at Broad Ripple Park Family Center located at 1426 Broad Ripple Avenue, Indianapolis, Indiana, for the purpose of discussing the subject matters set forth below.

PUBLIC SESSION

- I. Call to Order: M. Quintana
- II. Approval of the Minutes of the Joint Meeting of the Water Resources Executive Committee and Wastewater Resources Executive Committee held on November 15, 2023: M. Quintana (ACTION)
- III. Report of Vice President and Controller: S. Karner
- IV. Joint Report of Wastewater Operations and Capital Programs and Engineering: J. Willman and M. Jacob
- V. Review of the Wastewater Resources Executive Committee Charter: M. Quintana
- VI. Other Business/ Adjournment: M. Quintana

BOARD OF DIRECTORS CITIZENS ENERGY GROUP

NOTICE AND AGENDA

SPECIAL MEETING OF THE
BOARD OF DIRECTORS FOR CITIZENS ENERGY GROUP
BROAD RIPPLE PARK FAMILY CENTER

1426 BROAD RIPPLE AVENUE, INDIANAPOLIS, INDIANA 46220
WEDNESDAY, APRIL 17, 2024

The Boards of Directors of Citizens Energy Group and CWA Authority, Inc. will meet in Public Session beginning at 8:15 a.m. on Wednesday, April 17, 2024, at the Broad Ripple Park Family Center located at 1426 Broad Ripple Avenue, Indianapolis, Indiana, for the purpose of discussing the subject matters set forth below.

PUBLIC SESSION

- I. Call to Order
- II. Welcome and Opening Remarks
- III. Citizens' Customer Focus
- IV. Presentations and Panel Q & A Pertaining to Strategic Perspectives
- V. Presentations Pertaining to Customer Satisfaction
- VI. Panel Q & A Pertaining to Customer Satisfaction
- VII. Closing Remarks
- VIII. Adjournment